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## ARI Magnifier help

Posted by gynae2000 - 2014/09/07 11:18

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Hi.

I recently purchased ARI Magnifier but am having difficulty getting it to work. I want to display maps with a zoomable mouse-over effect as in your demo but despite following instructions and reading posts on the forum I am still getting nowhere.

As a test I simply wanted to see if I could put a zoomable image on the site and this is the code I have entered.

```
{arimagnify activeType="singleimage" src="images/Stroud for web.jpeg"}{/arimagnify}
```

'Stroud for web' being the image title in the Joomla image folder for my site and I have checked the HTML code and all seems OK but nothing appears on the site.

Can you help please.

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## Re:ARI Magnifier help

Posted by admin - 2014/09/07 16:29

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Hello,

Could you provide a link to a page where we can see the problem and a temporary access to your J! backend by email so we can investigate it?

Regards,  
ARI Soft

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