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## Getting ARI Magnifier to work

Posted by jthomas - 2008/08/15 20:35

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I am a complete novice. Just started working with building my first website a couple of weeks ago. I am wondering how to implement the magnifier. I have installed it. I have placed the license in. Now where do I go from here??

I am trying to apply it to images that are brought through VirtueMart 1.1.1 and I am using Joomla 1.5.3.

I have read about

```
{arimagnify
src="big_img"
srcSmall="small_img"
thumbWidth="width"
thumbHeight="height"
}
```

This is the code to place each image on my product\_details page. But every combination I can think of to add in arimagnify does not work.

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## Re:Getting ARI Magnifier to work

Posted by admin - 2008/08/16 14:00

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It looks like the problem is that you have splitted the code into multiple lines. Please write it in a single line. Next week we are planning new build that will add functionality to add pictures-magnifier to virtuemart.

If after writing code in a single line you are still unable to make it running please provide us with access to your Joomla! system and we will have a look. Please send us credentials via email.

Regards,  
ARI Soft

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## Re:Getting ARI Magnifier to work

Posted by kemiga - 2009/12/10 13:11

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I just bought your Magnifier and it seems to not work.

I also tried various ways of get it working, but still don't work.  
I read your forum and did what you said about 1 liner, still not working.

Here is actually the combinations that I tried:

```
{arimagnify srcDir="/images/stories/frontpage/" includeSubDirs="true" thumbWidth="200" thumbHeight="200"}
```

```
{arimagnify src="/images/stories/frontpage/cena-01.jpg" srcSmall="/images/stories/frontpage/small_cena-01.jpg"
includeSubDirs="false" thumbWidth="200" thumbHeight="200"}
```

```
{arimagnify src="/images/stories/frontpage/cena-01.jpg" srcSmall="/images/stories/frontpage/small_cena-01.jpg"
thumbWidth="200" thumbHeight="200"}
```

I can not think of any other way after reading all forums and tried everything possible.

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## Re:Getting ARI Magnifier to work

Posted by admin - 2009/12/10 13:13

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Hello,

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Could you provide temporary access to your Joomla! backend by email (info@ari-soft.com) that we can investigate this issue?

Regards,  
ARI Soft

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## Re:Getting ARI Magnifier to work

Posted by kemiga - 2009/12/10 16:55

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I could, but I don't the problem is that the politics of the company here don't allow access by other admins. Can you tell me what you need to know?

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## Re:Getting ARI Magnifier to work

Posted by admin - 2009/12/10 17:02

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OK, provide the following information, please:

1. Do you enter license key on the component backend?
2. Domain name which you type in browser is the same as domain name for license key?
3. Is 'ARI Magnifier' plugin installed correctly? You can check it, if open 'Extension->Plugin Manager' page on your Joomla! backend, open 'ARI Magnify' plugin settings page and check that 'Description' field isn't empty.

Regards,  
ARI Soft

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## Re:Getting ARI Magnifier to work

Posted by kemiga - 2009/12/10 17:14

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1. Checked and installed correctly
  2. Checked and installed correctly  
Exactly the same domain name. (well I work as a webmaster in this company and we make many sites. We have many hosts on the same server like this:  
ourdomain.tempsite.com/newsite  
ourdomain.tempsite.com/newsite2  
ourdomain.tempsite.com/newsite3  
ourdomain.tempsite.com/newsite4  
I just pass this domain in the license: ourdomain.tempsite.com (and not newsite)
  3. Checked and installed correctly (It says: Description: Replaces {arimagnify} tag in content with specified image)
- =====

## Re:Getting ARI Magnifier to work

Posted by admin - 2009/12/10 17:22

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Could you say link to page where you try to use the plugin? It needs so we can check that correct plugin code uses and no conflict with 3rd party extensions.

Regards,  
ARI Soft

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## Re:Getting ARI Magnifier to work

Posted by kemiga - 2009/12/10 17:34

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Don't understand?

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## Re:Getting ARI Magnifier to work

Posted by admin - 2009/12/10 17:38

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Could you provide link to frontend page where you try to use plugin? We don't need backend access, only link to frontend page.

Regards,  
ARI Soft

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## Re:Getting ARI Magnifier to work

Posted by kemiga - 2009/12/10 17:44

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<http://towebrasil.tempsite.ws/favorita-es.com.br/>

It is on the main site!

There is many scrolling pics on the main site, but you can navigate with the mouse to pic nr.1 and then it shows

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## Re:Getting ARI Magnifier to work

Posted by admin - 2009/12/10 17:53

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'ARI Magnifier' is content plugin and you can use it in items from 'com\_content' component. In other words, you can use it in articles. If you want to use it another place you can try to use ARI Process Content module which helps use content plugins not only in articles or you can use 'ARI Magnifier' module and load it with help JEZ Module Loader.

Regards,  
ARI Soft

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## Re:Getting ARI Magnifier to work

Posted by kemiga - 2009/12/10 18:09

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I actually use it in an article.. I use yoo\_carousel. And it uses articles to display both text and photos. So I actually do as you advice.

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## Re:Getting ARI Magnifier to work

Posted by kemiga - 2009/12/11 11:36

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Any clues that this is not working for me?  
I do exactly as you told and advice, and still not working.

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## Re:Getting ARI Magnifier to work

Posted by admin - 2009/12/11 11:40

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We can investigate this issue if you provide access to your Joomla! backend. If it's impossible, we can provide refund.

Regards,  
ARI Soft

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## Re:Getting ARI Magnifier to work

Posted by kemiga - 2009/12/11 11:45

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As I told you, I can not let access to the system. Well then I have bought a product that I can not use. Sweet!

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## Re:Getting ARI Magnifier to work

Posted by admin - 2009/12/11 11:54

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Provide refund for you?

Regards,  
ARI Soft

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