
AriZoom error message

Posted by RED - 2018/05/15 12:05

Hi ARI SOFT,

I'm getting an error message being displayed:

Notice: Undefined property: AriZoomContentPluginBase::\$stripUSC in
/home/sites/wshc.eu/public_html/stageit/libraries/src/Filter/InputFilter.php on line 142

This doesn't appear to affect the performance of ARIZOOM - which works well. However is there a way I can remove the error message?

Also, how do i find out what version of ARIZOOM I have?

Thank you in advance.

Rob <http://www.ari-soft.com/images/fbfiles/images/arizoom.jpg>

Re:AriZoom error message

Posted by admin - 2018/05/27 20:15

Hello,

Sorry for the delay. Do you use the latest version of the module (2.3.13)?

Regards,
ARI Soft

Re:AriZoom error message

Posted by RED - 2018/06/16 11:03

Hi AriSoft,

Sorry for the delay in getting back to you - as you suggested I updated to the latest version and that has fixed the issue - thank you for your excellent support.

Rob

Re:AriZoom error message

Posted by RED - 2019/07/18 09:30

Hi Ari Soft

Are you still developing the ARI Zoom module/component?

I have tried to update to the latest version of Joomla (3.9.10) and I got:

Fatal error: Cannot make static method Joomla\CMS\Helper\ModuleHelper::getModuleById() non static in class AriModuleHelper in
/public_html/stageit/plugins/system/arizoomanywhere/arizoomanywhere/kernel/Module/j16/class.ModuleHelper.php on line 75

When I disable your module/plugin everything updates ok

I think I have your latest version.

Thanks

Rob

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Re:AriZoom error message

Posted by admin - 2019/07/18 19:43

Hello,

Download the latest version of the extension in "Member Area" on our site and update module and plugin on your site. It should help to resolve the problem.

Regards,
ARI Soft

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Re:AriZoom error message

Posted by RED - 2019/07/18 19:54

ARI Zoom v. 2.3.14 - is this the latest version? If not what is the number for the latest version?

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Re:AriZoom error message

Posted by admin - 2019/07/18 19:57

This is the latest version and it contains the fix for the problem. Check that "System - ARI Zoom Anywhere" plugin is also updated. If you provide a temporary FTP access to plugins/system/arizoomanywhere/arizoomanywhere folder by email, we will check that the correct file is located on your server.

Regards,
ARI Soft

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Re:AriZoom error message

Posted by admin - 2019/07/20 19:58

Try now please. We updated the file.

Regards,
ARI Soft

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