Space above picture in IE 10 and 9 running Win 8
Posted by RED - 2015/01/15 17:19
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Hi,

I have tested Zoom in IE 10 running Window 8.1 and there appears to be a large space (approx. 300px) above the picture that doesn't appear in any other Browser. From the tests I have performed it appears to be JQuery related as when I disable JQuery the space is normal. However, when I disable JQuery I lose the Zoom effect. Can you help?

Regards - Rob http://www.ari-soft.com/images/fbfiles/images/zoom1.jpg

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Re:Space above picture in IE 10 and 9 running Win 8
Posted by admin - 2015/01/15 18:41
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Hello,

Send a link to a page please where the problem occurs.

Regards,
ARI Soft

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Re:Space above picture in IE 10 and 9 running Win 8
Posted by RED - 2015/01/16 10:04
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Yes - here it is: http://wshc.eu/education/boulogne-transcription.html

Thank you

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Re:Space above picture in IE 10 and 9 running Win 8
Posted by admin - 2015/01/17 08:13
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It works fine for us in IE 10, but javascript error occurs in "widgetkit" file (it is not "ARI Zoom" file). We will try to reproduce the problem on another machine.

Regards,
ARI Soft

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Re:Space above picture in IE 10 and 9 running Win 8
Posted by RED - 2015/01/18 10:12
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Yes I know it works on IE 10 on Windows 7 but it's not working on IE 10 on Windows 8. I will investigate the javascript issue with widgetkit. Thank you for looking into this so quickly.

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