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## ARI zoom installation issues

Posted by partner - 2011/02/21 08:45

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We have purchased your joomla module ari-zoom but we have issues with the installation:

1. your download/installation instructions mention to generate a licensekey using a link/button on your site. This button/link we could not find we only see a download link. Is this maybe an outdated instruction?
2. we see no instruction as how to get the magnifier/zoom working. we altered thumbs size etc all to no avail, the zoom only show a portion of the original image but in same 'depth' we want it to be magnified as shown in your demo. could you please provide instructions as how to get this done?
3. we want to be able to use ari-zoom on single images but neither the module nor the plugin work with single images. could you please help getting this right?

Thank you for your time and help in this matter.

link to try:

[http://bonnetemps.nl/shops/index.php?page=shop.browse&category\\_id=16&vmcchk=1&option=com\\_virtuemart&Itemid=11](http://bonnetemps.nl/shops/index.php?page=shop.browse&category_id=16&vmcchk=1&option=com_virtuemart&Itemid=11)

you will see 2 instances 1 with arizoom anywhere using image directories, where you see wtf is where supposedly the single image should appear

statements used:

Warmte therapie

```
{arizoom activeType="imglist" dir="images/stories/warmtetherapie"}/arizoom}
```

```
{arizoom src="images/stories/food/milk.jpg"}/arizoom}
```

wtf

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## Re:ARI zoom installation issues

Posted by admin - 2011/02/21 09:30

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Hello,

"ARI Zoom" doesn't require any license key since v. 2.0.0. About other questions, provide your order number by email please because we can't find any orders assigned with your login.

Regards,  
ARI Soft

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## Re:ARI zoom installation issues

Posted by admin - 2011/02/21 11:28

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Download and upgrade "ARI Zoom" module please. After this use the following code for single image:

```
{arizoom thumbWidth="100" activeType="singleimage" src="images/stories/food/milk.jpg"}/arizoom}
```

"thumbWidth" parameter can be omitted if it is defined into "System - ARI Sexy Lightbox Anywhere" plugin settings ("Single Image -> Thumbnail width" and "Single Image -> Thumbnail height" parameters).

Regards,  
ARI Soft

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## Re:ARI zoom installation issues

Posted by partner - 2011/02/21 13:07

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Thank you for your reply, we will update as mentioned and include /modify parameters.

We will let you know of the outcome in a bitt

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## Re:ARI zoom installation issues

Posted by smartlab - 2011/05/08 07:35

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this is not working...

explain in details... please

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## Re:ARI zoom installation issues

Posted by admin - 2011/05/08 07:37

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Hello,

What exactly doesn't work?

Regards,  
ARI Soft

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## Re:ARI zoom installation issues

Posted by smartlab - 2011/05/08 07:41

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i have installed the module and plugins  
but how to apply zoom???  
is there any tag i need to use with the image tags????

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## Re:ARI zoom installation issues

Posted by smartlab - 2011/05/08 07:46

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plzzz reply soon...

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## Re:ARI zoom installation issues

Posted by admin - 2011/05/08 07:49

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Documentation how to use the extension can be found in module/plugin settings page in "Description" field. If you want to create thumbnail and add zoom effect for single image, check that "Content - ARI Zoom" plugin is configured and enabled. After this place the next code into an article:

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{arizoom src="PATH\_TO\_IMAGE" thumbWidth="150"}/arizoom}

For example if you want to show /photos/album/photo\_01.jpg image, place the next code into an article:

{arizoom src="photos/album/photo\_01.jpg" thumbWidth="150"}/arizoom}

If you use WYSIWYG editor, switch it to plain text mode before inserting plugin code because editors can add extra HTML code and decode some HTML code and it can break plugin code.

Regards,  
ARI Soft

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### Re:ARI zoom installation issues

Posted by smartlab - 2011/05/08 09:10

I have applied the code u have provided. but unfortunately not working. Is there other settings i need to perform. Plz help me out as soon as possible.

Thanks :(

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### Re:ARI zoom installation issues

Posted by admin - 2011/05/08 09:12

It is hard to say what is wrong because we don't see what code you use. Could you provide temporary access to your Joomla! backend by email and say link to page where you try to use the extension?

Regards,  
ARI Soft

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### Re:ARI zoom installation issues

Posted by smartlab - 2011/05/08 09:53

i have mailed u the details.. plz check it.

thanks

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### Re:ARI zoom installation issues

Posted by smartlab - 2011/05/08 10:29

we are in a critical situation...  
plz reply asap...

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### Re:ARI zoom installation issues

Posted by admin - 2011/05/08 10:39

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We have created demo page of "ARI Zoom" extension on your site and sent details by email.

Regards,  
ARI Soft

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## Re:ARI zoom installation issues

Posted by smartlab - 2011/05/08 10:47

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thank you..

the problem hasbeen solved...

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