
Unprocessable entity error

Posted by digital - 2023/05/30 13:26

I'm having trouble getting an entry to add to any group. I saw someone posted about this a few months ago and you said to check with Mailerlite. I did this when I had the problem previously and they checked and said it wasn't at their end and to get in touch with the plugin author.

I've tried creating new APIs from Mailerlite but the issue is still the same. It adds the subscriber but it won't add it to any groups.

Currently using version 1.1.14 of Contact form 7 connector. I tried updating the plugin but then the form didn't work at all.

This is the line of the error message:

```
cf7connector_system.ERROR: "Brochure Request GA" : MailerLite subscription is failed: Error: Unprocessable entity
{"email":"xxxxxx","name":"xxxxx","lists":{"84075279331362530":{"id":"84075279331362530","fields":{"hearabout":"GA","da
tes":"july 2023","phone":"xxxxxx"}}}}
```

Re:Unprocessable entity error

Posted by admin - 2023/05/31 03:35

Hello,

Could you provide error(s) from log when the latest plugin version is used with new MailerLite API?

Regards,
ARI Soft

Re:Unprocessable entity error

Posted by digital - 2023/06/02 09:12

It looks like it's the same

```
cf7connector_system.ERROR: "Brochure Request Gad" : MailerLite subscription is failed: Error: Unprocessable entity
{"email":"xxxxxx","name":"Tracey","lists":{"84075279331362530":{"id":"84075279331362530","fields":{"hearabout":"GA","p
hone":"xxxxxx","dates":"testing -ignore"}}}}
```

Re:Unprocessable entity error

Posted by admin - 2023/06/04 05:51

Could you provide a temporary access to your WordPress backend and a link to a page with the form by email?

Regards,
ARI Soft

Re:Unprocessable entity error

Posted by digital - 2023/06/09 08:14

I sent an email with login details on Monday. Did you receive it?

Re:Unprocessable entity error

Posted by digital - 2023/06/27 12:52

Haven't heard anything from you. Any progress on this?

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Re:Unprocessable entity error

Posted by admin - 2023/06/28 19:00

Could you specify how to reproduce the problem? We populated the form and no error in debug log and info about the subscriber is available in app log. Check it please.

Regards,
ARI Soft

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Re:Unprocessable entity error

Posted by digital - 2023/06/29 15:08

If you look at the error log there are many of these:

```
cf7connector_system.ERROR: "Brochure Request Gad" : MailerLite subscription is failed: Error: Unprocessable entity
{"email":"nameremoved@gmail.com","name":"Darby","lists":{"84075279331362530":{"id":"84075279331362530","fields":{"hearabout":"GA","phone":"xxxxx","dates":"xxxxx"}}}}
```

They get added to Mailerlite but they don't get added to the assigned group.

I have had to change to a different plugin because I couldn't wait any longer. I'm using a different plugin for this particular form and your plugin for another form (which doesn't produce the error).

I also tried updating CF7 plugin and your plugin and when I do that the form doesn't work at all. WordPress is updated.

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Re:Unprocessable entity error

Posted by digital - 2023/06/30 10:40

Something else I've noticed. I manage a number of Mailerlite accounts/websites. Today I added new forms on 2 websites and they had the same issue - it won't add to a group. These 2 accounts use the new Mailerlite interface. I then added it to a 3rd website which uses the old Mailerlite Classic and that one added it to the group. So it looks like it's an issue with the new version of Mailerlite.

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Re:Unprocessable entity error

Posted by admin - 2023/07/01 04:06

Could you update the plugin to latest version (1.2.2) and try to reproduce the problem? v. 1.1.x doesn't work properly with new MailerLite API.

If the problem will occur with latest plugin version then provide steps how to reproduce it and we will check this.

Regards,
ARI Soft

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