Version 1.2.0 not working with Mailerlite

Posted by tbmpaiva@gmail.com - 2023/02/26 18:56

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Hi,

I've upgraded to Version 1.2.0 of the connector and have the Wordpress 6.1.1 installed (latest version) and now all my forms are not passing information to Mailerlite.
When i try to Check the API again it gives me error 401 Unauthenticated.
Cn you please help me with this matter?
Regards,
Tiago

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Re:Version 1.2.0 not working with Mailerlite

Posted by admin - 2023/02/27 09:47

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Hello,

It seems you use classic version of MailerLite. If you can't update to new MailerLite version then downgrade the plugin to v. .1.1.6. "WP Rollback" plugin can be used for this purpose.

We will add support both API versions to next plugin version.

Regards,
ARI Soft

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Re:Version 1.2.0 not working with Mailerlite

Posted by tbmpaiva@gmail.com - 2023/02/27 11:57

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Thanks. It seams to be working now... at least the API key checked again.
I've detected with this that there are a lot of form submissions that are not getting to Mailerlite even before this version.
Any idea how can we garantee that this does not happen?
Is there any way to know what submissions failed?

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Re:Version 1.2.0 not working with Mailerlite

Posted by admin - 2023/02/27 16:12

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If "Debug log" checkbox was enabled in plugin settings then all failed submissions are in the log.

The problem happened because MailerLite has two different APIs.

Regards,
ARI Soft

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Re:Version 1.2.0 not working with Mailerlite

Posted by tbmpaiva@gmail.com - 2023/02/27 17:25

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ok thanks.
Will turn the Debug log on.

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Re:Version 1.2.0 not working with Mailerlite

Posted by admin - 2023/03/02 17:46

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v. 1.2.1 supports old and new APIs.

Regards,
ARI Soft

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