MailerLite API Failure

Posted by luniablue - 2022/05/05 04:32

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Recently our connection to our MailerLite account has failed. We've been able to use ContactForm to send form info directly to MailerLite. I've checked our API key and its correct, but when I check the API within the plugin, it says the request has failed.

I'm not really sure at what point it stopped working, but here's the information I have:

1) Wordpress v5.9.3
2) Contact Form Connector v1.1.14
3) Console error thrown says:
  POST https://kolas.com/wp-admin/admin-ajax.php?action=ari_cf7_connector&_fs_blog_admin=true 500

4) No error is thrown in the server error log

Attached is a screenshot of the console error along with the debugger code it associates https://www.ari-soft.com/images/fbfiles/files/plugin_debugger.txt https://www.ari-soft.com/images/fbfiles/images/consoleError.png

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Re:MailerLite API Failure

Posted by admin - 2022/05/05 04:55

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Hello,

Open "CF7 Connector -> Settings -> General" page and enable "Application log" and "Debug log" checkboxes. After this try to connect again and check application and debug log. If they contain something, please send it by email.

If it doesn't help, could you provide a temporary access to your WordPress backend by email so we can investigate the problem? You can reproduce the problem on a test site and provide an access to it.

Regards,
ARI Soft

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Re:MailerLite API Failure

Posted by Larisabrownb - 2023/04/06 07:50

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I'm trying to set up MailerLite, but keep getting the "The request is failed." error. I've tested the key on MailerLites' API playground which works. We're ...Our staging site that hasn't been updated seems to be running fine. Not sure   love language testwhat happened here or if other people are experiencing this. Here's the error code:Our staging site that hasn't been updated seems to be running fine. Not sure what happened here or if other people are experiencing this. Here's the error code Recently our connection to our MailerLite account has failed. We've been able to use ContactForm to send form info directly to MailerLite.

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Re:MailerLite API Failure

Posted by admin - 2023/04/06 08:06

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Hello,

Could you provide a temporary access to your WordPress backend by email so we can investigate the problem?

Regards,
ARI Soft

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