# FORM7 > ZAPIER I FAILED TO SEND YOUR MESSAGE.

Posted by skymarketing - 2020/08/26 16:02

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Good afternoon

I have just purchased the licence for using Zapier with my form 7.
I already used Connector with my mailerlite account, I need now to use zapier to do more than the mailerlite integration with the same form entry.

The configuration of the zap went very well, tests are OK  :)

But what I see from my wordpress website is that as long as the webhook key is filled in the form configuration, whenever you submit an entry to the form : failure.
Error message :
FAILED TO SEND YOUR MESSAGE. PLEASE TRY LATER OR CONTACT THE ADMINISTRATOR BY ANOTHER METHOD.


If I remove the webhook key, form7 works again and my mailerlite is working too.
But as soon as I put the webhook key back in the form configuration : error is back !

What am I missing ?
Please help me solve this.

Thanks in advance
Urgent enquiry.

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# Re:FORM7 > ZAPIER I FAILED TO SEND YOUR MESSAGE.

Posted by admin - 2020/08/26 16:30

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Hello,

Could you provide a link to a page with the form where the problem occurs and a temporary access to WordPress backend by email so we can investigate the problem?

Regards,
ARI Soft

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# Re:FORM7 > ZAPIER I FAILED TO SEND YOUR MESSAGE.

Posted by skymarketing - 2020/08/26 16:45

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Ok sending you link + wp access by email immediatly.

Thanks !

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# Re:FORM7 > ZAPIER I FAILED TO SEND YOUR MESSAGE.

Posted by admin - 2020/08/26 18:54

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This is a problem with Akismet plugin. It marks mails from the form as spam.

Regards,
ARI Soft

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# Re:FORM7 > ZAPIER I FAILED TO SEND YOUR MESSAGE.

Posted by skymarketing - 2020/08/26 19:49

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So I did disabled Askimet : same problem.
Sorry I am not a developer and can't give it more time will change my strategy, thanks for checking the email i am
sending you.
Best regards

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# Re:FORM7 > ZAPIER I FAILED TO SEND YOUR MESSAGE.

Posted by admin - 2020/08/27 05:44

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It worked fine when Akismet disabled for us. BTW, our plugin even doesn't receive form data to handle it. The data
blocks before handling by 3rd party plugin. If you change you mind and decide to use our plugin again then it would be
find to check the reason why Akismet marks these data as spam.

Regards,
ARI Soft

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