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## Zapier Connector not handling CF7 [file] field

Posted by awsikes - 2019/06/22 03:50

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My CF7 form has 3 fields like

to upload files to Dropbox. However, a Zapier zap to copy the file to Dropbox gets an error message: "Results list is malformed. A results list must hold children that are objects like . We found "xxxx.pdf" though.

How is this corrected?

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## Re:Zapier Connector not handling CF7 [file] field

Posted by admin - 2019/06/24 17:35

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Hello,

Sorry for the delay. We will investigate this problem and if possible adds file field support to the next version of the plugin. It can take about a week.

Regards,  
ARI Soft

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## Re:Zapier Connector not handling CF7 [file] field

Posted by awsikes - 2019/07/11 18:58

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Are you saying that you do not support the forwarding of file fields to Zapier? How soon can this be fixed?

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## Re:Zapier Connector not handling CF7 [file] field

Posted by admin - 2019/07/12 19:34

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Sorry for the delay. Zapier doesn't accept files on their side and CF7 is attached files to mails and doesn't save them so it is not possible even send links to files. As possible solution we can send file info, for example file name.

Regards,  
ARI Soft

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## Re:Zapier Connector not handling CF7 [file] field

Posted by awsikes - 2019/07/12 20:56

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Actually, Zapier DOES accept files. In fact, I am trying to replace a Gravity Forms form with a CF7 form. The form uses Zapier to store a file on DropBox. The Zapier "Upload File" action requires "Must be a file object from another service (or some URL)" and Gravity Forms links to it without a problem. I guess the difference is that Gravity Forms saves the files while CF7 does not. However, I assume you link in before CF7 deletes the file and could either

1. Inhibit the delete, so that the file remains in the /wp-content/uploads/wpcf7\_uploads/ directory, or
2. Copy it to a separate directory (like wp-content/uploads/cf7-connector/) and pass the URL to Zapier, or
3. Pay me a little bit to integrate file uploads to Zapier into your plugin.

Please let me know what you decide to do. I paid you for the Pro version specifically so I could get rid of Gravity Forms, given that your documentation says, for example, "Zapier provides integration with 600+ services. For example it is possible to send form data to Zapier and then use "Contact Form 7" submission to add subscribers to AWeber, ActiveCampaign, Constant Content, Drip, InfusionSoft or save them to Google Sheets and etc." without saying that you

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do not support file entries.

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