
List of Groups from Mailerlite not Complete

Posted by jpfrancois - 2018/07/26 19:22

Hi,

We run a multisite through WordPress with 23 sub-sites, we have newsletter signup forms, inquiry forms etc. Altogether we have more than 100 groups on Mailerlite to better manage our subscribers.

We just added a 101 group to Mailerlite but seems that the group selection option is only limited to the first 100, see screenshot <https://prnt.sc/kgb2kc>

How can we increase the number of available groups? Is it an issue with the Contact Form 7 Connector or a limitation set by Mailerlite API?

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Re:List of Groups from Mailerlite not Complete

Posted by admin - 2018/07/26 19:46

Hello,

Could you provide a temporary MailerLite API key by email so we can investigate the problem on our test server?

Regards,
ARI Soft

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Re:List of Groups from Mailerlite not Complete

Posted by maxds - 2020/07/20 14:53

Hello,

Was this problem solved?

What is happening to me is that when I first installed the plugin, all groups were displayed.

However, if I now add some new groups in MailerLite, they don't appear on the WordPress backend - Cf7 section.

Ari Soft, can you please advise?

Thanks
Max

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Re:List of Groups from Mailerlite not Complete

Posted by admin - 2020/07/21 05:34

Hello,

Could you provide a temporary access to your WordPress backend by email or a temporary MailerLite API key so we can investigate the problem?

Regards,
ARI Soft

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Re:List of Groups from Mailerlite not Complete

Posted by maxds - 2020/07/21 07:20

Hello,

I just created an account for you, I'll send you the login path, username and password by email.

Thanks,
Max

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Re:List of Groups from Mailerlite not Complete

Posted by maxds - 2020/11/02 10:41

Hello, I wrote you by email but I never got any answer.

Do you have any news? I'm still not able to see al the lists and groups.

Thanks
Max

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Re:List of Groups from Mailerlite not Complete

Posted by admin - 2020/11/04 14:34

Hello,

Sorry, it seems we missed your email. Could you re-send it again?

Regards,
ARI Soft