No confirmation/opt-in Email

Posted by BZ679 - 2017/10/02 12:11

_____

When I use Confirm Field and activate double-opt-in in the CF7 Mailchimp integration, the sender should get an automated opt-in mail from Mailchimp, right? With my test address, I get no such mail. (I do when I subscribe directly via MC form, so I guess the error is in the pluginâ€¦)

Do I have to do something else so the opt-in mail gets sent?

WP 4.8.2, CF7 4.9, CF7C 1.1.3

TIA!

==

Re:No confirmation/opt-in Email

Posted by admin - 2017/10/02 20:19

_____

Hello,

We can't reproduce the problem. Checked it on our test server and "Double opt-in" option is working fine. We received a confirmation mail from MailChimp to our gmail email. You can enable log in plugin settings, try to subscribe again and check the log.

Open "CF7 Connector - Settings" page, enable "Application log" and "Debug log" parameters to enabled logs. Use "View log" links in "Application log" and "Debug log" parameters description to open the selected log.

Regards,
ARI Soft

==