
How do we get support other than here?

Posted by alastaircoleman - 2017/09/26 04:33

I paid for support via Envato.

How do I get support?

Zapier is saying that there are no values when on the final testing page. <http://www.ari-soft.com/images/fbfiles/images/222Capture.PNG>

Re:How do we get support other than here?

Posted by admin - 2017/09/26 04:55

Hello,

This our official support forum. You can also contact us by email.

About warning message, you can ignore it because "Test" button on Zapier tab is only used to validate Zapier Webhook and send a test data. The plugin sends all available form fields (with empty value) and some meta fields. You can fill a test form which is integrated with Zapier, all the entered data will be sent to Zapier.

Regards,
ARI Soft

Re:How do we get support other than here?

Posted by alastaircoleman - 2017/09/26 05:03

Thanks for the prompt reply!

Got a test working, thanks.

I have made 4 zaps for 4 different forms. is this the best way to do it?

Re:How do we get support other than here?

Posted by admin - 2017/09/26 05:09

Each form has own configuration. See Zapier tab on form settings page. You can use 4 different Zapier Webhooks for them.

Regards,
ARI Soft

Re:How do we get support other than here?

Posted by alastaircoleman - 2017/09/26 06:03

thanks so much!!
