Mailchimp segments not showing Posted by tenem - 2017/08/23 14:03

Hi I have just purchased the Pro version, installed it on my Wordpress site and integrated Maichimp API.

The plugin can see my Mailchimp list, but just says "No results found" for Segments. I have one segment that I have created in Mailchimp but it is not showing.

I have attached screenshots from Mailchimp and Wordpress CMS

Please help

Re: Mailchimp segments not showing

Posted by tenem - 2017/08/23 14:04

Sorry screenshots didn't attach

Re:Mailchimp segments not showing

Posted by tenem - 2017/08/23 14:05

Here is the Wordpress screenshot http://www.ari-soft.com/images/fbfiles/images/Screen_Shot_2017_08_23_at_15.png

Re:Mailchimp segments not showing Posted by tenem - 2017/08/23 14:06

Here is the Mailchimp screenshot http://www.ari-soft.com/images/fbfiles/images/Screen Shot 2017 08 23 at 15-167255b4fa11cae00cdfe4d7dd988920.png

Re:Mailchimp segments not showing Posted by admin - 2017/08/23 21:39

Hello,

The plugin shows only static segments because a subscriber can not be assigned to a dynamic segment manually or via API.

If a static segment is not shown into the drop-down, try to click reload icon near the drop-down to clean cache and retrieve the data from MailChimp server.

Regards, ARI Soft

Re:Mailchimp segments not showing

Posted by tenem - 2017/08/24 09:13

Ok thanks. Your plugin also said it can use groups but that functionality doesn't seem available.

I needed it for dynamic segments and Mailchimp groups, but if it can't do that can I get a refund please?

Re:Mailchimp segments not showing

Posted by admin - 2017/08/24 09:21

Currently the plugin doesn't support integration with MailChimp groups, but we have this feature in our TODO list. Could you specify where you find this description so we can fix it? "CF7 Connector" supports integration with other services, for example with MailerLite and integration with MailerLite groups are supported.

PS: We provided the refund.

Regards, ARI Soft

Re:Mailchimp segments not showing

Posted by tenem - 2017/08/24 09:37

OK I think it was your description on the Wordpress suppository which reads:

"Subscribe to different lists / groups depends on the selected form value"

It's not specific which system this applies to

Thanks for the refund. If you get it working with groups let me know - FYI I did a lot of research and it doesn't seem like anyone has got it up and running so if you get that feature on there I think a lot of people will be interested. It's easy to do in the Mailchimp dashboard for their own sign up forms, but their sign up forms are limited compared to what you can do with CF7

Thanks

Re:Mailchimp segments not showing

Posted by admin - 2017/08/24 10:21

Thank you for your suggestion. We suppose integration with MailChimp groups will be available within 3-4 weeks. We will inform you when it is available in this post, you can also follow us on Twitter.

Regards, ARI Soft

Re:Mailchimp segments not showing

Posted by tenem - 2017/08/24 10:30

Great. Can you email me when it's available, I will purchase it again then

Re:Mailchimp segments not showing

Posted by admin - 2017/08/24 10:42

We have a question, will it be suitable if we add a new field for CF7 forms which will show checkbox list with MailChimp groups for the selected MailChimp list? Values from this field will be used by "CF7 Connector" to assign a user to the

selected groups when subscribes the user the appropriate MailChimp list or you have another though how it can be implemented?

Regards, ARI Soft

Re:Mailchimp segments not showing

Posted by tenem - 2017/08/24 10:51

I think this is one solution you should offer, and it should be radio buttons or drop down menu.

But you should also have hidden fields for the groups so the developer can automatically add the user to a group without the user selecting it.

For example, I want to group my list in Mailchimp based on which page the user came from on my website - an option I don't want the user to select. But if you have a hidden input option already selected it will assign the user to the group that way. This is what Mailchimp offers when you code or embed your own forms in their dashboard. Here are the instructions - if you can make your plugin work like this it would be great:

http://kb.mailchimp.com/lists/signup-forms/assign-subscribers-to-preselected-groups

Re:Mailchimp segments not showing Posted by admin - 2017/08/24 11:14

Another option which we can implement is select MailChimp groups for the selected on "MailChimp" tab from CF7 form edit page. In this case users will be subscribed to the selected groups and can't select change the selection on frontend. It will look something like this:

http://www.ari-soft.com/images/fbfiles/images/mc_group.jpg

Is it OK?

Regards, ARI Soft

Re:Mailchimp segments not showing

Posted by tenem - 2017/08/24 11:37

That would be good. The groups I have also have sub-groups (see screenshot attached) - could you do it for those too? http://www.ari-soft.com/images/fbfiles/images/Screen_Shot_2017_08_24_at_12.png

Re:Mailchimp segments not showing

Posted by admin - 2017/08/24 12:02

It seems you mean group categories, in your case "Website Form Submissions" is a group category which contains some groups. The plugin will support it. We will add ability to subscribe to the preselected groups to the next major release (1.4.0). Support it will be available till the next Wednesday.

Regards, ARI Soft

Re:Mailchimp segments not showing Posted by tenem - 2017/08/24 12:09

sounds good. do you mean you will release it next wednesday?

Re:Mailchimp segments not showing Posted by admin - 2017/08/24 12:10

Probably we will release it before the next Wednesday.

Regards, ARI Soft

Re:Mailchimp segments not showing Posted by admin - 2017/08/28 12:22

"Contact Form 7 Connector PRO" v. 1.4.0 is ready. It supports integration with MailChimp groups (interests).

Regards, ARI Soft

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