
Not working with Zapier and ConvertKit

Posted by mrcndrw - 2017/08/20 20:52

Hi,

Trying to setup Zap but when I go to test ConvertKit I get this message...

Required fields without a value

Email

Optional fields without a value

First Name

Any ideas?

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Re:Not working with Zapier and ConvertKit

Posted by admin - 2017/08/21 06:49

Hello,

You can ignore this messages if it appears during Zapier Webhook validation (when "Test" button is clicked on "Zapier" tab on CF7 form edit page). In this case the plugin sends all form fields to Webhook with empty values, just to have ability use them in other Zap steps. When form will be submitted on frontend, these fields will contain values which are populated by user.

Regards,

ARI Soft

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Re:Not working with Zapier and ConvertKit

Posted by johanr - 2017/10/20 14:00

Hi Admin. The "hack" you suggest only works if the steps are not used to validate subsequent actions e.g. to fetch Custom Values <https://zapier.com/help/using-custom-values-dropdown/>

Now I have to add a placeholder string to the names, which seems pointless.

Thanks,

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Re:Not working with Zapier and ConvertKit

Posted by admin - 2017/10/20 16:57

Hello,

Do you want to populate fields with values manually before it will be sent to Zapier to validate Webhook?

Regards,

ARI Soft

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