Issue with Pro NextGen Galleries

Posted by Jeroenb - 2021/02/06 10:52

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Fancy Lightbox works great on most of my NGG Pro Galleries except Pro-Blogstyle and Pro-Sidescroll.
These galleries generate the following pop-up error directly after opening the lightbox.
the requested content can not be loaded. Please try again later

I have tested these galleries with default NGG lightboxes as well and this only seems to happen with Fancy Lightbox.

I hope someone can help me resolve the issue as I would love to use Pro-Blogstyle in combination with Fancy Lightbox, which is the best Lightbox around!
Thank you in advance.

What the error looks like:
http://www.ari-soft.com/images/fbfiles/images/2021_02_06_113435.jpg

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Re:Issue with Pro NextGen Galleries

Posted by admin - 2021/02/07 09:24

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Update the plugin to v. 1.3.8. It should help to resolve the problem.

Regards,
ARI Soft

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Re:Issue with Pro NextGen Galleries

Posted by Jeroenb - 2021/02/07 16:58

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Works perfectly now, fantastic support! Thank you very much!

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