
Can't close on mobile devices.

Posted by ro_smihai - 2021/02/01 20:43

I'm using the paid 1.8.7 version and I'm having this problem: on mobile devices (phones), when viewing an image I can't close it by tapping outside of it, but if I change to desktop view (on the mobile browser), the problem goes away. I've tried this with Chrome, Opera, Edge, Firefox (mobile variants).
And yes, the "Close the lightbox when click outside of the content." option is activated.

But on the 1.7.6 version, this problem is not present, everything works as it should, always, mobile or desktop.

Also, I've tried disabling all of my plugins, the problem persisted.

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Re:Can't close on mobile devices.

Posted by admin - 2021/02/02 06:28

Hello,

Is it possible to see the problem anywhere?

Regards,
ARI Soft

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Re:Can't close on mobile devices.

Posted by ro_smihai - 2021/02/02 07:35

Yes, <https://simply-magic.ro/foto/>

When viewed from a mobile device (Android phone) the problem occurs.

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Re:Can't close on mobile devices.

Posted by ro_smihai - 2021/02/07 10:17

Any chance to have this issue solved ? I'm staying with 1.8.7 so that you can see the problem, but if you can't solve it, at least tell me, so that I'll switch back to 1.7.6.

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Re:Can't close on mobile devices.

Posted by admin - 2021/02/07 11:53

Open "ARI Fancy Lightbox -> Settings -> Advanced" page and populate "Custom JS code" parameter with the following code:

```
$.fancybox.defaults.mobile.clickSlide = 'close';
```

Regards,
ARI Soft

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Re:Can't close on mobile devices.

Posted by ro_smihai - 2021/02/07 14:36

Worked perfectly. Thank you.

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