more info
Posted by giuscavo - 2019/10/11 14:31
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Hello
I just installed Fancy Lightbox on a Wp site with Jupiter Theme, but when I try to use it on a Youtube video it does not work.
Is there a pdf or video that shows exactly what has to be done?
Thank you
Joe

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Re:more info
Posted by admin - 2019/10/12 17:31
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Hello,

Could you provide a link to a page where it doesn't work?

Regards,
ARI Soft

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Re:more info
Posted by giuscavo - 2019/10/12 18:25
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Thank you...
Here is the link:
https://www.mimodella.it/test/
Joe

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Re:more info
Posted by giuscavo - 2019/10/12 18:37
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hi.. this are my settings
Thank you
Joe

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Re:more info
Posted by admin - 2019/10/13 10:00
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The problem occurs because an old version of fancybox library is loaded by your theme. It breaks functionality of "ARI Fancy Lightbox" plugin. You can contact theme support and ask how to disable Fancybox loading in their theme.

Regards,
ARI Soft

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Re:more info
Posted by giuscavo - 2019/10/14 07:44
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Thank you, very much.
Giuseppe

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