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## First image cut on Chrome

Posted by Alexandros\_T - 2019/09/07 13:57

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There is a strange appearance of the 1st image clicked to enter the lightbox.

It happens on Chrome only, the image is cut at 1/3.

Can you check please?

[http://www.ari-soft.com/images/fbfiles/images/Screen\\_Shot\\_2019\\_09\\_07\\_at\\_16.jpg](http://www.ari-soft.com/images/fbfiles/images/Screen_Shot_2019_09_07_at_16.jpg)

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## Re:First image cut on Chrome

Posted by admin - 2019/09/07 17:01

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Hello,

Could you provide the direct link to the page where the problem occurs? We don't see the image like on screenshot when open [tripinpictures.com/galleries/main-gallery/](http://tripinpictures.com/galleries/main-gallery/) page.

Regards,  
ARI Soft

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## Re:First image cut on Chrome

Posted by Alexandros\_T - 2019/09/07 18:26

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admin wrote:

Hello,

Could you provide the direct link to the page where the problem occurs? We don't see the image like on screenshot when open page.

Regards,  
ARI Soft

It happens in every gallery. Iâ€™m certain itâ€™s reproduced in the link I provided (Chrome only. Various users)  
You can also check it on this page with other plugins disabled, no caching, no css/js minifications. Try to enter lightbox, exit and enter again

<https://tripinpictures.com/test-page3/>

I also disabled "Focus the first element" (don't actually know what this function does)

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## Re:First image cut on Chrome

Posted by admin - 2019/09/09 19:59

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We can't reproduce the problem. The image is loaded fine:

<http://www.ari-soft.com/images/fbfiles/images/fb-12b9ba8419a6af53d2e3477c0a1892a9.jpg>

Regards,  
ARI Soft

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## Re:First image cut on Chrome

Posted by Alexandros\_T - 2019/09/10 09:07

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Oh this is very strange. I test it on Chrome for Mac and it happens all the time. Could you please check again? Please try to click lightbox more than one time.

Thank you so much

Regards

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Alex [http://www.ari-soft.com/images/fbfiles/images/Screen\\_Shot\\_2019\\_09\\_10\\_at\\_12.jpg](http://www.ari-soft.com/images/fbfiles/images/Screen_Shot_2019_09_10_at_12.jpg)

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## Re:First image cut on Chrome

Posted by admin - 2019/09/10 18:57

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We have tested it several times and it works fine. Try to check it on another machine.

Regards,  
ARI Soft

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## Re:First image cut on Chrome

Posted by Alexandros\_T - 2019/09/11 06:45

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I have also tested it in many machines (MacOS, Chrome), also have this comment from other users, but also have tested it in Virtual machines! You may check another screenshot here using turbo.net [http://www.ari-soft.com/images/fbfiles/images/Screen\\_Shot\\_2019\\_09\\_11\\_at\\_09.png](http://www.ari-soft.com/images/fbfiles/images/Screen_Shot_2019_09_11_at_09.png)

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## Re:First image cut on Chrome

Posted by admin - 2019/09/11 07:03

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Sorry, but we can't investigate the problem by a screenshot. If you have experience with debugging in browser's console, open the console (press cmd + option + I in Google Chrome), open "Network" tab, select "Img" and make sure the image is loading without errors.

Regards,  
ARI Soft

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## Re:First image cut on Chrome

Posted by Alexandros\_T - 2019/09/11 09:44

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I suggested if you could have access to any virtual machine. turbo.net is free and no need for registration. I checked console and the images are loading fine. There's something that cuts the image. It shows normally if i navigate to the next one and back

UPDATE: I think i fixed it with a simple css: `.fancybox-image, .fancybox-spaceball {position: relative;}` !!!!!!!!

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