
Some external links do no work

Posted by Raymond - 2019/07/30 08:07

Hi there

I have enabled ARI Lightbox to open external links into the lightbox under settings, however, some links fail to load.

These are namely my links to my social media pages such as the ones on these pages:

<https://c-mple.com/contact-us/>

<https://c-mple.com/about-our-company/>

They give a message like this when I try to open them: "www.facebook.com refused to connect."
All the links are https

There are also a few which are not social media links which give the same message such as the one on this page:
<https://c-mple.com/portfolio/accommodation/>

It occurs when you click the "View Application button". the link is also https.

Thank you for all your help

Kind regards
Raymond

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Re:Some external links do no work

Posted by admin - 2019/07/30 19:55

Hello,

Some external sites block ability to load them on another website (in lightboxes via element). x-frame-options header is used:

http://www.ari-soft.com/images/fbfiles/images/x_frame.jpg

Regards,
ARI Soft

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Re:Some external links do no work

Posted by Raymond - 2019/07/31 03:01

I see. Although what about the social media pages. Do they also have the x-frame header?

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Re:Some external links do no work

Posted by Raymond - 2019/07/31 07:39

How do I add the no-lightbox CSS class to Elementor links? I am using Elementor Pro for my website and I can't seem a way to add the "no-lightbox" to the link:
<https://appetize.io/app/n3k34ya9m7e0xz504c40vn8hf4?device=iphonex&scale=75&orientation=portrait&osVersion=12.2&deviceColor=black>. I have tried 2 methods which I have attached screenshots for. <http://www.ari-soft.com/images/fbfiles/files/Pictures.zip>

Re:Some external links do no work

Posted by admin - 2019/07/31 19:28

It is the same problem with social links. About Element links, read this answer please.

Regards,
ARI Soft

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