
Navigate between attachments is not working

Posted by ukkimpark - 2018/11/15 06:04

Hello,

I installed your plugin on my site : <https://www.be-architecture.kr/portfolio/commune/>

I insert images into a post clicking on an image in that post will bring up the image in the lightbox, but there are no arrows allowing users to navigate between images.

I enabled Navigate between attachments on setting-Integration-Images page.

Can you help me?

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Re:Navigate between attachments is not working

Posted by admin - 2018/11/15 19:32

Hello,

Open "ARI Fancy Lightbox -> Settings -> Integration" page and populate "Images -> Custom grouping selectors" parameter with the following code:

A

Regards,
ARI Soft

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Re:Navigate between attachments is not working

Posted by ukkimpark - 2018/11/16 03:03

I added the code : A but, still not working.
Maybe my theme is something wrong.

thank you for the reply,
uk.

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Re:Navigate between attachments is not working

Posted by admin - 2018/11/16 19:22

We don't see this code on the page. Could you send a screenshot from settings page? If you use any cache plugin, try to clean cache.

Regards,
ARI Soft

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Re:Navigate between attachments is not working

Posted by 3di - 2018/11/16 20:17

Hi, i'm also having the same problem at renderwars.xyz

If you click on one of the posts, and then click an image, it's not possible to swipe between images.

choose the 3rd post down (ArtPack_2 by Natalia Loktionova) as that one has images. They're external links by the way,

as the posts are populated via RSS.

I have convert links to images checked, and also have placed your A in the custom grouping selectors.

Cheers
Michael.

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Re:Navigate between attachments is not working

Posted by ukkimpark - 2018/11/17 06:48

Thank you for your support. I tried clean the cache, and solved the problem.

Thank you again.

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