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## ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by aobri01 - 2018/02/23 11:53

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Hi, I have the Personal version of Fancy Lightbox and just updated to v1.7.2 on my Wordpress 4.9.4 website. Unfortunately, the lightbox now only displays one image at a time from the gallery. Is 1.7.2 not yet fully compatible with Wordpress 4.9.4? I installed the WP Rollback plugin but this lists versions of Fancy Lightbox only up to 1.3.1. I'm sure my previous version was 1.6.something. Any help would be appreciated.

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by admin - 2018/02/23 18:26

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Hello,

Could you provide a link to a page where the problem occurs? If it is private, you can send it by email.

Regards,  
ARI Soft

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by aobri01 - 2018/02/24 16:15

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Unfortunately the problem is on a development version of the website on localhost. The version of Fancy Lightbox on my live website is 1.6.9 and this works OK with Wordpress 4.9.4. I have compared all the settings for Fancy Lightbox and Foo Gallery in the local site and the live site and they are the same. On the local site where the upgrade to 1.7.2 does not work, only a single image is displayed with no social media icons, no arrows to select next image and no icons in the top right for comments, slideshow, full screen etc. I started to wonder if it was using Fancy Lightbox at all, but it is definitely selected in Foo Gallery and the image size and position are the same as on the live (working) site.

If it would help, I could upgrade Fancy Lightbox to 1.7.2 on the live site and send you a link, but that would break my site. However if it could be fixed quickly that would be OK for a few days.

Many thanks for your help.

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by admin - 2018/02/24 20:24

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Could you reproduce the problem on a test server so we can investigate it and not affect it on your production site?

Regards,  
ARI Soft

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by aobri01 - 2018/02/26 17:51

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Sorry, I'm not sure what you mean or how to do that.

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by admin - 2018/02/26 18:18

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We asked about a link to a page where the problem occurs so we can investigate it and this would be fine to see it on a test server.

Regards,  
ARI Soft

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by aobri01 - 2018/02/26 18:56

Thanks but I don't understand what a test server is or how to set one up.

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by admin - 2018/02/26 19:10

Under "test server" we mean clone of your site which is used as a playground to check new plugins/updates before installing it to production site. When possible, we prefer to work on this type of sites to avoid problems on production sites. If you wish, you can provide a link to a production site.

Regards,  
ARI Soft

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by aobri01 - 2018/02/27 12:30

Hi, I have been investigating the problem further. The issue only occurs on my localhost test server which uses a different theme to the live site. When I change the theme on the local server the problem disappears, hence the problem lies with the particular theme I am currently using on my local test server. In view of this, I think you can close this case and I will find a new theme to use.

Many thanks for your help,

Best wishes,

Alan  
Inverness, Scotland, UK.

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by narangoo@gmail.com - 2018/03/07 10:34

Hello, i cannot open my image slider. Can you tell me what is problem? :( <http://www.ari-soft.com/images/fbfiles/images/Naamloos.jpg>

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by admin - 2018/03/08 15:30

Could you provide a link to a page where the problem occurs?

Regards,  
ARI Soft

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by narangoo@gmail.com - 2018/03/08 18:39

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It didn't work for photo slider. If i make in media some photo slider than it doesn't work. I must sent all photo to my post one to one. But it looks like as automatical.

Now i have another problem. I most change all my pdf document one to one what was already online on my website.

Unbelievable! hard work, hihihihhi. Is here another method?

Also i couldn't use it by elementor for pdf upload direct from media. Is it impossible?

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## Re:ARI Fancy Lightbox v1.7.2 on Wordpress 4.9.4

Posted by admin - 2018/03/08 20:06

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The extension can open all PDF document in the lightbox automatically if "Convert PDF links" parameter is enabled on "Integration" tab from "ARI Fancy Lightbox -> Settings" page.

It is not clear about photo slider if the extension doesn't work with a custom photo gallery plugin, please provide a link to a page where the problem occurs and we will try to provide solution how to fix it.

Regards,  
ARI Soft

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