Download not working

Posted by kevwatfot - 2017/11/28 09:27

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Hi, I bought the pro version to add a download button but all it does is open in a new window. I notice when I inspect the code of the demo it has this at the end of the button code (download="") whereas mine has (target="_blank") which obviously just opens in a new window. What do I need to set to make this download instead please?
Thanks
Kevin

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Re:Download not working

Posted by admin - 2017/11/28 19:03

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Hello,

Could you provide a link to a page where the problem occurs and specify what browser you use?

Regards,
ARI Soft

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Re:Download not working

Posted by kevwatfot - 2017/11/28 19:13

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Thanks, here is a link to one of the galleries:

https://www.brianwatkinsphotography.co.uk/north-cornwall/

I use chrome and firefox. Demo makes different code to my version for some reason.

Hope you can help :)

Kevin

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Re:Download not working

Posted by admin - 2017/11/28 21:57

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Update the plugin to v. 1.6.8 please. It should help.

Regards,
ARI Soft

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Re:Download not working

Posted by kevwatfot - 2017/11/28 23:09

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Thanks, just tried the update but the download still doesn't work, just opens the image in a new window. I am using a bare bones theme made myself, are there any php files that the plugin depends upon that I may not have do you know?

Thanks Kevin

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Re:Download not working

Posted by admin - 2017/11/29 05:35

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It seems v. 1.6.7 is installed on your site so it doesn't work. You can see the installed version on "ARI Fancy Lightbox -> Settings" page or on "Plugins" page.

Regards,
ARI Soft

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Re:Download not working
Posted by kevwatfot - 2017/11/29 08:29
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That's odd, it says 1.6.8 on the plugins page but 1.6.7 on the app settings. I will delete it all and re install and let you know how I get on.
Many thanks
Kevin

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Re:Download not working
Posted by kevwatfot - 2017/11/29 08:42
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Yay it works, thank you. Still says 1.6.7 on the settings page but 1.6.8 on the plugin page page but it is working now so very happy.

Many thanks.
Kevin

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Re:Download not working
Posted by admin - 2017/11/29 17:16
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We uploaded the plugin with correct version label. Sorry for inconvenience.

Regards,
ARI Soft

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