
\\"The requested content can not be loaded\\" error

Posted by Incrediglobe - 2017/11/06 15:08

Hi,
I am moving my website to a different host, and when I checked if everything was fine I encountered a problem with my galleries.
The lightbox plugin I have been using so far stopped working, who knows why...
Therefore I've uninstalled it and tried ARI Fancy Lightbox.
It works when I click on single images in my posts, but when I click on a picture in a gallery, the following error shows:

"The requested content can not be loaded.
Please try again later".

The pictures are correctly uploaded on the server (if I disable the lightbox, the image shows up) but I can't seem to make them appear in the lightbox.

I cannot provide any link because the website is not online yet (nameservers still point to the old host).
I can provide IP and domain name to be put in the hosts file, if you want to check the website.

Any help appreciated.
Thanks

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Re: \\"The requested content can not be loaded\\" error

Posted by Incrediglobe - 2017/11/06 15:32

I think I know where the problem is: galleries were set as "Link to: attachment page" instead of "Media File".
Now I have more than 60 galleries and to make them work I should edit them all.
Is there a way to make all the existing galleries be set as "Link to: Media File" without editing them one by one?
Thanks

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Re: \\"The requested content can not be loaded\\" error

Posted by admin - 2017/11/08 18:44

Hello,

Currently it is not possible, but we will investigate implementation of this ability for a future version of the plugin.

Regards,
ARI Soft

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