
Iframe issue

Posted by umby - 2017/06/03 18:26

Hello.
I'm using ari-fancybox to manage some iframe pages outside of my domain, but I noticed that the length of the guest page is not properly managed, but they are cut and ignored in the excess part.
For example:

or

ps. To the latest updates I had difficulty (access denied) to upgrade the plugin. The key is right.

Appreciate your help :-)

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Re:Iframe issue

Posted by admin - 2017/06/03 19:01

Hello,

Could you provide a link to a page where the problem occurs and specify what browser you use? It looks normal on our test site, the lightbox shows page with scrolling:

http://www.ari-soft.com/images/fbfiles/images/fb_iframe.jpg

Regards,
ARI Soft

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Re:Iframe issue

Posted by umby - 2017/06/03 21:26

<https://ilpoliedrico.com/utility/attivita-solare/monitor-solare>
I try with IExplorer, Firefox and Chrome. I've the same results. <http://www.ari-soft.com/images/fbfiles/images/qqqq.PNG>

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Re:Iframe issue

Posted by umby - 2017/06/03 21:39

and ... <http://www.ari-soft.com/images/fbfiles/images/wew.PNG>

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Re:Iframe issue

Posted by umby - 2017/06/04 11:02

I try to disable all plugins and changing my theme (Tempera by Cryout, i use a child theme) but i've the same results ...

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Re:Iframe issue

Posted by admin - 2017/06/04 19:15

Upgrade the plugin to v. 1.5.13. It should help.

Regards,
ARI Soft

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Re:Iframe issue

Posted by umby - 2017/06/04 21:30

I'ts okay! thank you:-)

Best regards
Umby

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