## The connection could not be saved.

Posted by tsmitextra - 2018/01/08 14:46

The plugin functions great if I am opening up my WP-database. The only thing is that I cannot anylonger save new connections or access previously saved connections. I will get an error stating "The connection could not be saved. Try again please." (after succesfully testing the connection). Do you have any clue where to fix/find an answer?

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## Re:The connection could not be saved.

Posted by admin - 2018/01/08 19:07

Hello,

Is it possible to see the problem anywhere? Probably you can reproduce the problem on a test site and provide a temporary access to backend by email?

Regards, ARI Soft

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Re:The connection could not be saved.

Posted by muawijhe - 2018/01/30 20:46

I found the problem.

When the software is installed by wordpress, the SQL executed to create the table fails because is not using a standard utf8 format.

I modified the SQL and uploaded the plugin manually. Everything works fine :)

P.s. This is the sql http://www.ari-soft.com/images/fbfiles/files/install\_sql.txt to perform a valid installation

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## Re:The connection could not be saved.

Posted by tsmitextra - 2018/01/31 11:47

Thanks for your efforts.

It sounded very promissing. Unfortunately it doesn't work. I uninstalled the plugin, I downloaded the new plugin, replaced the install.sql with the new version and installed & activated the plugin. But still the error showed up upon use.

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## Re:The connection could not be saved.

Posted by admin - 2018/01/31 20:12

Hello,

Connect to WordPress database using installed version of "ARI Adminer" and delete "wp\_ariadminer\_connections" DB table. After this uninstall the plugin and the install the latest version 1.1.8. It should help to resolve the problem.

Regards, ARI Soft

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