Plugin not functioning
Posted by mshrage@snet.net - 2017/09/29 23:55

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The modal screen shows the following message consistently. As a test, I deactivated then re-activated the plugin with no effect on the error.

Your session has been terminated. Run the application again from WordPress.

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Re:Plugin not functioning
Posted by admin - 2017/09/30 06:55

_____

Hello,

This problem can occur if PHP sessions are configured incorrectly on your server.

Regards,
ARI Soft

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Re:Plugin not functioning
Posted by mshrage@snet.net - 2017/10/01 04:24

_____

Since the hosting provider is managing the PHP and the Wordpress software,
I will need to be able to tell them what needs to be fixed.
What do I tell them?

==

Re:Plugin not functioning
Posted by admin - 2017/10/01 08:06

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Ask what PHP session engine is used your site. If it is stored in files, try to switch it to database or Redis engine.

Regards,
ARI Soft

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Re:Plugin not functioning
Posted by mshrage@snet.net - 2017/10/01 17:54

_____

The hosting provider does not seem able to determine why the plugin is failing.
We need to get better information about what is causing the plugin to fail
in this way.
Jim

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Re:Plugin not functioning
Posted by admin - 2017/10/01 18:11

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The plugin uses PHP sessions to pass some data from WordPress to Adminer application and it seems on your site PHP session is configured incorrectly so the data are not available and the error occurs.

Regards,
ARI Soft

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Re:Plugin not functioning
Posted by mshrage@snet.net - 2017/10/25 20:00
_____

So far, this is not helping me get the plugin fixed. bluehost (if I am following things correctly) is using files for php sessions.
Suppose they say that they can't switch it to database or Redis - what is configured incorrectly that adminer needs that it is no
longer getting properly (it was working).

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Re:Plugin not functioning
Posted by admin - 2017/10/25 20:05
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We can investigate the problem in more details, if you provide a temporary access to WordPress backend and FTP access to folder with ari-adminer plugin by email.

Regards,
ARI Soft

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Re:Plugin not functioning
Posted by mshrage@snet.net - 2017/10/26 17:45
_____

I can't provide the access you are asking for, however, I have found a method to get around the error. Please take a look at the following article: https://brennydoogles.wordpress.com/2011/09/06/taking-control-of-your-php-sessions-using-database-sessions/

We could do a teamviewer session if you need to see the plugin code as it is in place. However, I don't see any logs or configuration files that would be instructive to this error.
We could use skype for the voice chat.

Regards,
Jim

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Re:Plugin not functioning
Posted by admin - 2017/10/26 18:07
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Can investigate the problem if you reproduce it on a test server and provide the credentials which we asked in our previous post.

Regards,
ARI Soft

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Re:Plugin not functioning
Posted by mshrage@snet.net - 2018/02/01 12:24
_____

We could do a free TeamViewer (screen sharing application) session. I live in the US Eastern time zone. Please let me know when you could do this (by email at mshrage@snet.net) and we'll exchange teamviewer code and password.
Jim

===

Re:Plugin not functioning

Posted by admin - 2018/02/01 18:28

_____

Sorry, but we can investigate it as described before. If you reproduce the problem on a test site and provide a temporary access to it.

Regards,
ARI Soft

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Re:Plugin not functioning

Posted by AndreaKendall - 2018/12/03 23:01

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I am having the same issue.   I am attempting to test out WordPress functionality on a local computer. I have used MAMP to run PHP 7.2.1 with Cache off and the associated MySQL database.

I have tested my database connection via the API plugin and that works.

I would appreciate guidance on what I need to do with MAMP to configure my PhP correctly so I can get this working.

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Re:Plugin not functioning

Posted by admin - 2018/12/04 06:52

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Hello,

Could you specify what exactly doesn't work?

Regards,
ARI Soft

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Re:Plugin not functioning

Posted by AndreaKendall - 2018/12/04 08:03

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When I select either "Run Adminer in modal window" or "Run Adminer in a new window" I get a white screen with the following on it "Your session has been terminated. Run the application again from WordPress."

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