
white screen in some case

Posted by wilfried - 2017/09/15 07:33

Hello,

the plugin works fine in most cases but for some tables I get a white screen when I do a 'select data'. The strange thing is: if I query that same table with a select * it works fine.

While trying to determine why this operation fails on some tables the only common feature I can come up with is that the failing tables have more columns than the working ones, more than 8 or 10.

Hopefully there is an easy solution.

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Re:white screen in some case

Posted by admin - 2017/09/15 19:56

Hello,

Could you check web server error log and provide error(s) from it? A blank appears when a PHP error occurs. The error helps us to find the reason of the problem and fix it.

Regards,
ARI Soft

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Re:white screen in some case

Posted by elliot - 2017/10/05 19:33

Hello, I have the same problem:

Plugin is active and accessible in wp admin, test connection is passed successfully but I when I try to run, I get a white screen, for modal view or in a new page.

I've checked the PHP error log but there is no error.

I also tried to uninstall and re-install manually, still the same.

Any idea or solution ?

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Re:white screen in some case

Posted by admin - 2017/10/05 20:05

Hello,

Probably Adminer is disabled by your hosting provider. You can contact support and ask about it. Can also ask to check PHP error log.

Regards,
ARI Soft

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Re:white screen in some case

Posted by Pedal Planner - 2018/02/19 09:53

Hello

I am having a similar blank screen. It only occurs if I set the "Mode" option to "Advanced" in the Adminer Settings dialog. With this option set, whenever I open Adminer (either in a modal window or in a new window), I just get a blank screen.

Any suggestions on how to resolve this would be very welcome. Thanks.

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Re:white screen in some case

Posted by admin - 2018/02/19 20:37

Hello,

Do you use the latest version of the plugin (1.1.9)? If yes, could you check PHP error log and send errors from it so we can investigate the problem?

Regards,
ARI Soft

Re:white screen in some case

Posted by Pedal Planner - 2018/02/20 16:38

Hi, thanks for the response. Yes, I am using 1.1.9.

I have enabled the PHP error log in wp_config.php but I dont see any errors from Adminer (I am seeing other errors from my site so the logging is working). I am quite new to web development so I was wondering whether there separate plugins have separate flags to enable PHP logging?

Thanks.

Re:white screen in some case

Posted by admin - 2018/02/20 18:40

Check error logs on your server because output errors into browsers (for example only fatal errors) can be disabled in server settings. You can ask hosting support where error logs are located.

Regards,
ARI Soft

Re:white screen in some case

Posted by Pedal Planner - 2018/02/23 13:28

They couldnt find logs. I have decided to use phpMyAdmin instead to create the one table I need, and then use Adminer to manage the data in the tables in Simple mode.

Re:white screen in some case

Posted by admin - 2018/02/23 18:30

Anyway we are ready to investigate the problem if you provide error log.

Regards,
ARI Soft
