
Problems with updating to 1.7.9 in Wordpress

Posted by UChr - 2023/05/02 11:52

Hy,
i have problems with updating to the newest Version of ARI Stream Quiz Version 1.7.9
This is the reason, why I still use Version 1.7.6

I see, there is an update available:

ARI Stream Quiz

Du hast Version 1.7.6 installiert. Aktualisiere auf Version 1.7.9. Details der Version 1.7.9 anzeigen.
Kompatibilität mit WordPress 6.2: 100 % (laut Autor)

But if I update i get this response:

Der Aktualisierungsprozess beginnt. Dies kann eine Weile dauern, bitte hab etwas Geduld.

Anschalten des Wartungsmodus â€
Aktualisierung des Plugins ARI Stream Quiz (1 von 1)

Herunterladen der Aktualisierung von [http://www.ari-soft.com/wordpress/aristreamquiz_download.php?api_key=\(I have deleted the API-Key standing here\) â€](http://www.ari-soft.com/wordpress/aristreamquiz_download.php?api_key=(I have deleted the API-Key standing here) â€)
Entpacken der aktualisierten Version â€
Die aktuelle Version wird installiert â€
Plugin-Aktualisierung fehlgeschlagen.

Beim Aktualisieren von ARI Stream Quiz ist ein Fehler aufgetreten: Das Paket konnte nicht installiert werden. Das Paket enthÃlt keine Dateien.

Abschalten des Wartungsmodus â€

Alle Aktualisierungen wurden vollstÃndig durchgefÃhrt.

What is wrong?
All the time before it was working without problems and all the updates were okay.

I didn't change the API-Key in the Settings it is filled in the right section like it is necessary.
What can I do?

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Re:Problems with updating to 1.7.9 in Wordpress

Posted by UChr - 2023/05/02 11:53

For your information: I use Wordpress version 6.2

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Re:Problems with updating to 1.7.9 in Wordpress

Posted by admin - 2023/05/13 13:37

Hello,

Could you send your API key by email?

As a temporary solution the latest plugin version can be downloaded in "Member Area" and installed manually.

Regards,
ARI Soft

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Re:Problems with updating to 1.7.9 in Wordpress

Posted by UChr - 2023/05/15 13:36

Many thanks, for your answer.

I was surprised when i looked in the Member area. There was a totally different API key there, than i had previously received when i first set it up.

Now everything worked, because I entered the new API key in the settings and tried to update again.
And now it was working fine!

However, I have no idea why there was a completely different API key in my settings.

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