
Quiz not loading!

Posted by jnlegal - 2022/06/01 15:36

I sent support an email back in April about my quiz not loading and never received a response. My quiz still isn't loading. I tried adding that inline scripts code and the quiz still doesn't load. Webpage: <https://jnlegalservices.com/quiz/> Please help!

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Re:Quiz not loading!

Posted by admin - 2022/06/02 18:21

Hello,

If you use a cache plugin, try to clean cache and also try to add `inline_scripts="1"` attribute to shortcode. It will look like:

Open also "ARI Stream Quiz -> Settings -> Advanced" page and enable "Prefetch quiz session" checkbox.

Regards,
ARI Soft

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Re:Quiz not loading!

Posted by jnlegal - 2022/06/02 20:10

Hi, I tried the cache plugin before and again now and it still didn't help the quiz load. I entered inline scripts same as below. And I also enabled the prefetch and quiz still doesn't load.

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Re:Quiz not loading!

Posted by admin - 2022/06/07 10:25

It seems like a problem with a cache. Could you provide a temporary access to your WordPress backend by email so we can investigate it in more details?

PS: We see difference IDs in HTML container and JS code.

Regards,
ARI Soft

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