Quiz sometimes becomes translucent Posted by Giorgos93 - 2022/03/07 07:45
Hi, it happens pretty rarely, but when I load any quiz, then it fully becomes translucent. Translucenty disappears, when I reload a page. No console errors are shown during that. And quiz can be played during that.
Please note, that I moved your plugin's .js files to body, and your .css file is opened in head, but in async mode (to speed up my website).
Here is a screenshot, how it looks: https://ibb.co/PGx8fqF
Here is one of my quizzes: https://litfan.ru/testy/test-na-pisatelskie-sposobnosti/
What could possibly bring this bug?
Thanks in advance for an answer!
Re:Quiz sometimes becomes translucent Posted by admin - 2022/03/09 13:50
Hello,
Could you specify exact steps how to reproduce the problems? What browser do you use?
Regards, ARI Soft
Re:Quiz sometimes becomes translucent Posted by Giorgos93 - 2022/03/09 14:53
I just sometimes visit one of my quizzes on PC (Google Chrome browser), and it can become translucent. I am pretty sure, that it happens on mobile devices too.
I have a feeling, that it can be related to slow internet connection. So the quiz doesn't load fully and it's shown like that. Is it possible?
Re:Quiz sometimes becomes translucent Posted by admin - 2022/03/11 07:16

We checked this quiz in Google Chrome on MacOS and emulate slow connection (settings in "DevTools -> Network" tab) and can't reproduce this problem. We reload the page with the quiz several times. Does this problem occur for this quiz? We will check it also in another browsers.

Regards, ARI Soft

Re:Quiz sometimes becomes translucent Posted by Giorgos93 - 2022/03/11 07:31

This problem definitely occurs for this quiz, because I made the screenshot above on that page. It wasn't planned - I was able to catch this moment by accident, and decided to show it to you.

I am pretty sure, that it happens on all my quizzes, and on all devices. But it's rare.

Through analytics I watched video visits of my website in the past, and saw translucency happen to other users too from time to time.

Re:Quiz sometimes becomes translucent Posted by Giorgos93 - 2022/03/23 10:47

I've just was able to reproduce the problem by an accident. So I understood, what caused translucenty. It's because of this rule:

.asq-theme.asq-theme-buzzfeed .quiz-page.current { animation: fade .5s linear; }

For some reason, faded effect doesn't go away in rare cases, when quiz is already loaded. After I turned off / on this rule in Dev Console, then my quiz became normal.

Do you know, how to fix this problem?