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## Problems with updating in WordPress

Posted by vincentllora - 2021/11/05 18:04

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Every time I try to update the plugin when an update is available, I get the following error:

Updating Plugin ARI Stream Quiz (1/1)

Downloading update from [http://www.ari-](http://www.ari-soft.com/wordpress/aristreamquiz_download.php?api_key=5d6d9b4bc422c5c00272969e66366428&€!)

soft.com/wordpress/aristreamquiz\_download.php?api\_key=5d6d9b4bc422c5c00272969e66366428&€!

Unpacking the updateâ€!

An error occurred while updating ARI Stream Quiz: The package could not be installed. PCLZIP\_ERR\_BAD\_FORMAT (-10) : Unable to find End of Central Dir Record signature

Please help

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## Re:Problems with updating in WordPress

Posted by admin - 2021/11/05 18:27

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Hello,

Make sure an API key is specified in plugin settings like is described here.

Regards,  
ARI Soft

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