
Quiz Takers not receiving emails

Posted by TriscariWeb - 2021/06/14 16:53

Hi, I can't figure out why emails with the results are never received by quiz takers? I have the configure email parameters filled out, as well as the Collect Users' Data > Ask Email, and Send Email Results selected. Am I missing something?

Thanks!

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Re:Quiz Takers not receiving emails

Posted by admin - 2021/06/16 06:58

Hello,

Could you send screenshot(s) of quiz settings page by email? Are other emails sending without problems on your site (e.g. when user register and etc.)?

Regards,
ARI Soft

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