
Email address in MailChimp but no survey results?

Posted by anzatanzania - 2018/05/04 12:57

Very much loving ARI Stream Quiz. I've come across a strange problem though.

I'm using the MailChimp integration and for the most part it works perfectly.

However, every so often I get a name and email address which has automatically been added to MailChimp, but there is no corresponding survey results.

Any idea what could be causing this?

=====

Re:Email address in MailChimp but no survey results?

Posted by admin - 2018/05/05 06:26

Hello,

Currently the plugin sends only name and email to MailChimp. We are going to extend this functionality and add mapping to custom MailChimp fields in a future version of the plugin.

Regards,
ARI Soft

=====

Re:Email address in MailChimp but no survey results?

Posted by anzatanzania - 2018/05/07 06:35

Thanks for your quick reply. While it would be nice to have additional fields automatically added to MailChimp, this is not the issue that I'm having.

The name and email appear in MailChimp, but do not appear in the ARI Stream results page

e.g. In MailChimp there is John Munro - John@gmail.com. However, in ARI Stream results, there is no John Munro or john@gmail.com.

=====

Re:Email address in MailChimp but no survey results?

Posted by admin - 2018/05/07 19:37

Do you mean name/email on "ARI Stream Quiz -> Results" on component backend?

Regards,
ARI Soft

=====