
Question ordering does not work

Posted by philono - 2018/01/19 04:46

When I edit the questions, I put them in the desired order (sequence). But when I view the questions on the actual quiz, the questions are not in the proper order. Under "Settings," I did not checkmark the "Random questions" option. So the questions should not be in random order. Any ideas?

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Re:Question ordering does not work

Posted by admin - 2018/01/20 08:01

Hello,

Do you use PRO or free version? What version of the plugin is installed on your site?

Regards,
ARI Soft

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Re:Question ordering does not work

Posted by philono - 2018/01/20 08:27

I have the latest Pro version 1.5.20. (I always update to the latest version.) I have 100 questions and I set it to 20 or 25 questions per page and in both cases, the questions are not in the correct order.

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Re:Question ordering does not work

Posted by admin - 2018/01/20 10:42

We can't reproduce this problem. Could you try to reproduce it on our demo site or provide a link to a quiz on your site (it can be a test site) where the problem occurs and a temporary access to your WordPress backend by email. If you reproduce it on your site, it can require also a FTP access to investigate the problem.

Regards,
ARI Soft

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Re:Question ordering does not work

Posted by philono - 2018/01/20 12:49

Looks like the ordering of the questions does not display correctly in older browsers like Macintosh desktop/laptop Safari (10.1.1) and Windows Internet Explorer, but it displays in the correct order with the latest Firefox Ver. 57.0.4 (Mac). It also displays correctly in Safari (latest version) on my iPhone and iPad. I'll send you the link to the quiz and you can access it with different Mac desktop/laptop browsers and see the difference.

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