
Quiz Not Working in IE

Posted by thefsboking - 2017/12/20 21:37

I created a test quiz with one question to see if works. Chrome and Firefox are ok but IE does not load the email capture form. I tried with the demo and the cartoon chracters are interlaced when the quiz loads.

Is there a fix. I purchased this plugin because there was a problem with another quiz plugin not working in IE.

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Re:Quiz Not Working in IE

Posted by admin - 2017/12/22 19:50

Hello,

Could you provide a link to a quiz where the problem with email capture form occurs?

Regards,
ARI Soft

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Re:Quiz Not Working in IE

Posted by thefsboking - 2017/12/23 03:40

Hello,

This problem has been resolved. There was a conflict with the wordpress theme.
Can you guide me on these two things I need.

1. Personalize the message on the email capture form.
2. Place a Facebook pixel on the results/social sharing page to track opt in conversions.

Thanks,

Mike

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Re:Quiz Not Working in IE

Posted by admin - 2017/12/24 21:05

Hello,

1. You can read here how to change existing translation or create a new one. If you need more assistance, let us know.
2. Do you want to show results on a separate page and add Facebook pixel code to this page?

Regards,
ARI Soft

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Re:Quiz Not Working in IE

Posted by thefsboking - 2017/12/26 05:12

Hello,

1. You can read here how to change existing translation or create a new one. If you need more assistance, let us know.

I do not want to change the language. I figured out how to add additional text but I need to add a field to collect the first

name. I am attaching a screenshot of what I need to modify.
<http://www.ari-soft.com/images/fbfiles/images/ari12252017.PNG>

2. Do you want to show results on a separate page and add Facebook pixel code to this page?
Yes I will need a url to create a tracking event in facebook.

3. I am also getting a message in wordpress to update the plugin but the link goes to your home page.

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Re:Quiz Not Working in IE

Posted by admin - 2017/12/27 20:41

Hello,

1. It requires to modify plugin code. The form is located in /ari-stream-quiz/includes/views/quiz-session/tmpl/default.php template file.

2. Currently the plugin doesn't support ability to show results on separate page, but we are going to add this ability in a future version of the plugin.

3. The plugin supports auto-update. For this copy API key in "Member Area" on our site and enter it on "ARI Stream Quiz -> Settings" page. You can read here more about it.

Regards,
ARI Soft

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Re:Quiz Not Working in IE

Posted by thefsboking - 2017/12/27 21:59

Can you tell me what the code is that needs to be inserted to capture the first name and where should it be inserted in the PHP file?

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Re:Quiz Not Working in IE

Posted by admin - 2017/12/28 20:47

If you only need a field for user name, open "Settings" tab on quiz edit page and enable "Collect users' data -> Ask user name" checkbox.

If you want to add extra fields, it requires to modify the form in the template file. Add something like this:

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Re:Quiz Not Working in IE

Posted by thefsboking - 2017/12/28 23:58

The settings option is what I needed. Thank you!

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