
Updates Deletes Custom Theme

Posted by eliaslange - 2017/11/29 19:07

Hi.

I just have noticed that the last plugin update has deleted my custom theme. Not cool!

Can this be fixed for future updates? Thanks...

Cheers,
Elias

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Re:Updates Deletes Custom Theme

Posted by admin - 2017/11/29 19:09

Hello,

We are going to move custom themes outside plugin folder in a future version of the plugin.

Regards,
ARI Soft

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Re:Updates Deletes Custom Theme

Posted by Kupol - 2017/11/29 21:16

I have the same problem, but also my custom language file in /languages/override gets deleted. I have to transfer them with ftp after every plugin update. It would be great to get a solution for this soon.

Thanks

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Re:Updates Deletes Custom Theme

Posted by eliaslange - 2017/11/30 15:17

Not sure if this is another (or new) bug but after uploading and enabling my own theme again it was there and worked but after a while (today) the buzzfeed theme was shown in frontend.

Strangely enough my own theme was set in the settings but still, the other theme was shown. So I uploaded the theme again (via FTP) and then my own theme was shown again. Very weird...

Any idea what caused that?

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Re:Updates Deletes Custom Theme

Posted by admin - 2017/12/02 11:36

Could you provide a link to a quiz where the problem occurs and a temporary access to your WordPress backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Updates Deletes Custom Theme

Posted by eliaslange - 2017/12/03 09:50

I have sent you an email.

Cheers,
Elias

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Re:Updates Deletes Custom Theme

Posted by admin - 2017/12/03 19:07

Check your mail please.

Regards,
ARI Soft

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Re:Updates Deletes Custom Theme

Posted by eliaslange - 2017/12/11 17:36

Hi. There was another update which deleted the custom theme again. Just to let you know. Cheers, Elias.

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Re:Updates Deletes Custom Theme

Posted by admin - 2017/12/12 17:52

Sorry for this. We are working on new version of the plugin. It will load custom themes from "upload" folder to avoid problem with updates. This version will be available till the end of this week.

Regards,
ARI Soft

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Re:Updates Deletes Custom Theme

Posted by Kupol - 2017/12/13 09:34

I would be incredible happy if the same update included a fix so that the custom language file in "override" didn't disappear with every update either. Please fix this.

It would also be great if you fix the bug where the images gets piled up (scrambled) in Internet explorer.

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Re:Updates Deletes Custom Theme

Posted by admin - 2017/12/17 11:15

To eliaslange: v. 1.5.14 loads custom themes from /wp-content/uploads/ari-stream-quiz-themes folder.

To Kupol: we will update built-in themes to use flexbox layout to avoid problem in IE.

Regards,
ARI Soft

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Re:Updates Deletes Custom Theme

Posted by eliaslange - 2017/12/20 16:14

Thanks for the update but somehow the custom theme doesn't work as before.

It looks a little messy if you ask me: <https://i.imgur.com/vJEZMQm.png>

Did the theme styles changed or something in the last update?

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Re:Updates Deletes Custom Theme

Posted by admin - 2017/12/20 18:37

Hello,

You can read here how to implement custom theme. If it doesn't help, could you provide a link to a page where quiz with custom theme is used and send you custom theme by email?

Regards,
ARI Soft

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Re:Updates Deletes Custom Theme

Posted by eliaslange - 2017/12/21 10:47

I mean, it worked before the changes with the template folder has been introduced. An active Quiz can be found here but as you see in the screenshot (post before) I had to go back to the standard theme. The "old" theme CSS I created can be found here.

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Re:Updates Deletes Custom Theme

Posted by admin - 2017/12/22 20:37

Sorry for this. Please update the plugin to v. 1.5.15. It should help to resolve the problem.

Regards,
ARI Soft

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Re:Updates Deletes Custom Theme

Posted by eliaslange - 2017/12/23 15:20

Thanks for the fix. It's working again.

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Re:Updates Deletes Custom Theme

Posted by admin - 2018/01/07 17:28

To Kupol: about folder with custom language files, these files can be placed into wp-content/languages/plugins folder.

Regards,

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