
Quiz reloads and starts over

Posted by philono - 2017/11/04 05:51

I use the latest PRO version. I have 100 trivia quiz questions set to four pages with 25 questions each. Most answers have an image so there are many images.

When I do the quiz on a personal computer (Mac), the quiz proceeds correctly.

However, when I do the quiz on a mobile device like my iPad and iPhone, when I press the "Continue" button to go to the next page, the browser reloads and restarts quiz all over again with the error message "A problem occurred with this webpage so it was reloaded" at the top of the page.

Can we fix this? Or do I have to stop using multiple pages?

=====

Re:Quiz reloads and starts over

Posted by admin - 2017/11/04 06:17

Hello,

Could you provide a link to a quiz where the problem occurs so we can investigate it?

Regards,
ARI Soft

=====

Re:Quiz reloads and starts over

Posted by philono - 2017/11/04 06:30

Will send link via email.

=====

Re:Quiz reloads and starts over

Posted by admin - 2017/11/04 06:32

OK, send it to this email.

Regards,
ARI Soft

=====

Re:Quiz reloads and starts over

Posted by philono - 2017/11/06 00:05

Link sent. Any clue or workaround or solution to this problem?

=====

Re:Quiz reloads and starts over

Posted by philono - 2017/11/08 17:46

I just want to know if this can be fixed or not. If it can't, I won't split the quiz into multiple pages.

=====

Re:Quiz reloads and starts over

Posted by admin - 2017/11/08 18:24

Sorry for the delay. We checked it in Google Chrome on Android device and in Safari on iPhone and the quiz is working fine. It shows loading icon while all images on quiz page are loaded. It works the same on a desktop.

Regards,
ARI Soft

=====

Re:Quiz reloads and starts over

Posted by philono - 2017/11/08 20:29

OK thank you. I'll have to do more testing.

=====

Re:Quiz reloads and starts over

Posted by logz05 - 2018/02/20 09:42

Hi

Did you resolve this? I am having issues on Safari and Chrome.

Thanks

=====

Re:Quiz reloads and starts over

Posted by admin - 2018/02/20 18:42

This topic is about WordPress plugin. It seems you use Joomla! component.

Regards,
ARI Soft

=====