
A couple of questions

Posted by Kupol - 2017/10/29 10:50

Thank you for a great plugin!

I have some problems that I hope you could help me with. I use Stream quiz as a test at the end of each chapter in an online education. My questions are:

1. When using the "continue" button, you have to press it twice, for some reason the button doesn't detect the first click. Could I do anything to fix this?
2. In Internet explorer (I have tested with version 11.1770.14393) the styling doesn't work and the images and questions gets on top of each other so it's impossible to do the quiz. Is this a general problem with Stream quiz in Internet explorer?
3. When one alternative in the question is chosen it's impossible to uncheck the answer before you checked another alternative. Is it possible to make the answers less "locked".
4. When using the "Play again" option, it shows up no matter if the person failed the answers or answered everything correct. Is it possible to customize so that the "play again" button only appears when someone failed the test?

Thank you very much!

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Re:A couple of questions

Posted by Kupol - 2017/10/29 10:52

I forgot to give you a link to my site.

You could find the quiz at the bottom of the page.

<http://www.oldwolks.se/del1/>

Thank you.

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Re:A couple of questions

Posted by admin - 2017/10/29 11:11

Hello,

Send your order number by email please.

Regards,
ARI Soft

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Re:A couple of questions

Posted by Kupol - 2017/10/29 11:19

You should have it in your inbox now.

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Re:A couple of questions

Posted by admin - 2017/10/29 11:38

Thank you. Regarding your questions:

1. The first "Continue" button is shown when a multiple choice question(s) are shown on the page to complete the page

when a user selects all necessary answers. The second button appears on a page where questions are in read-only mode (it is not possible to change answers) and explanation for questions are shown. It is possible to disable the second button, for this open "SETTINGS" tab on quiz settings page and disable "Multi pages -> Use continue button" parameter.

2. It can be a problem with site template style or your custom quiz theme. Check the plugin on our demo site, is it working fine for you?

3. Do you want to totally remove all answers from a question?

4. Currently is it not possible, the button is always shown if "Show play again button" parameter is enabled in quiz settings. We will keep in mind this feature for future versions of the plugin.

Regards,
ARI Soft

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Re:A couple of questions

Posted by Kupol - 2017/10/29 18:20

Thank you for your quick reply!

1. Question number one was solved, thank you.

2. This seems to be a problem with Stream quiz and explorer. This is a huge problem for me since many people sadly still uses IE. I tried your demo with Explorer and the same thing happened there. I attach a screen dump of it.
Is it possible to fix this in any way? Users must be able to use the test/quiz.

3. I want to be able to "de-click" the first answer I choose without being forced to click another answer. Example: I have four different choices when answering a question, two answers are the right answers. First I choose to click on answer nr.1, but then I regret that answer and want to "de-click/un-choose" that choice so that the box is empty. But that's impossible if I'm not click on answer number two first and then de-click answer number 1.

4. I understand. But it would be an great function to include, because if you answer everything correct in one quiz - why would you replay it? It would be better to have a button that you could link to a new quiz or page... Is it possible to use shortcode to add a button in the quiz results page? <http://www.ari-soft.com/images/fbfiles/images/example.JPG>

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Re:A couple of questions

Posted by admin - 2017/10/29 22:33

2. We will investigate the problem and try to provide a fix within a couple of days.

3. Currently it is not supported, we added this feature to our TODO list.

4. The plugin doesn't support ability to add the button via a shortcode.

Regards,
ARI Soft

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Re:A couple of questions

Posted by Kupol - 2017/11/30 22:31

Hi,

Still no solution for the images not showing correct in Internet Explorer. Try it yourself with Internet Explorer and your demo-quiz. This is a huge problem for me since there is a lot of people who can't do the quizzes because they use Internet Explorer.

Can you solve this?

Thanks

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Re:A couple of questions

Posted by admin - 2018/01/03 21:52

Sorry for the delay. We prepared a new version of the plugin which should resolve the problem with IE browser. It is available on our demo site. Could you check that it is working fine for you?

Regards,
ARI Soft

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Re:A couple of questions

Posted by admin - 2018/01/07 12:28

In addition, v. 1.5.19 contains this fix.

Regards,
ARI Soft

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