
Personality Quiz Freezing Site

Posted by jenc - 2017/07/03 03:30

Hi there,

The personality quiz is freezing in the backend. Like, I'm not able to expand the personalities to add content. All other pages are fine at the same time. I'm only having an issue with quiz pages freezing. Any idea what could be the issue?

<http://jessicaperezbeebe.com/>

Thanks!

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Re:Personality Quiz Freezing Site

Posted by admin - 2017/07/03 06:18

Hello,

Could you provide a temporary access to your WordPress backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Personality Quiz Freezing Site

Posted by jenc - 2017/07/03 12:45

Thank you! Just set you up as a new user. You should have received the email.

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Re:Personality Quiz Freezing Site

Posted by admin - 2017/07/04 12:30

Hello,

Thank you, we received the mail. The quiz is loaded (and loading icon is removed), but it takes about 7-8 seconds (we checked it in Google Chrome browser). We are investigating why this lag appears.

Regards,
ARI Soft

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Re:Personality Quiz Freezing Site

Posted by jenc - 2017/07/04 16:35

Thank you! It took a very long time to get the quiz set up due to the lag time. I'm now working on the personality results and I have to copy and paste only a few sentences at a time. Then there is still a long lag but if I try to paste more, it freezes and the text never shows up. Thanks for looking into this!

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Re:Personality Quiz Freezing Site

Posted by jenc - 2017/07/05 04:27

Update: Still having the same problem. I haven't been able to make progress setting up this plugin all day. However, I did just notice that there is an update available to 1.4.19. I tried to update it a couple of times and it failed to update. Thanks

again for your help.

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