
Share settings not working

Posted by jwramsay - 2017/04/29 14:56

The facebook and linkedin share settings don't seem to be working for me. For example, even though I have "I just got {{userScore}} out of {{maxScore}} on {{quiz}}. What about you?" as the setting for title of facebook post, the quiz title alone that shows up as the title of the post. Same with the post content parameter which seems to be permanently on. No matter what in the field for post content, it pulls the information once from {{content}} and then doesn't change when sharing settings are modified/changed. Bottom line is that nothing I do in the social sharing parameters seems to have any affect.

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Re:Share settings not working

Posted by admin - 2017/04/29 14:59

Hello,

Could you provide a link to a page with quiz where the problem occurs so we can investigate it? If it is private, you can send it by email.

Regards,
ARI Soft

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Re:Share settings not working

Posted by jwramsay - 2017/04/29 15:03

Sure. This hasn't gone public yet but here is the link: <http://luvvit.ca/lawquiz/>

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Re:Share settings not working

Posted by admin - 2017/04/29 15:32

Use Facebook application ID, it should resolve all problems with sharing and lock content via Facebook. You can read here how to create it and use with the plugin.

If need more assistance or have other questions, let us know.

Regards,
ARI Soft

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Re:Share settings not working

Posted by jwramsay - 2017/04/29 16:14

I installed the app on FB and put the ID into ARI Quiz but nothing has changed. Can you please check it again?
http://www.ari-soft.com/images/fbfiles/images/Screen_Shot_2017_04_29_at_12.png

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Re:Share settings not working

Posted by jwramsay - 2017/04/29 16:18

I would also like to know what determines the image that appears in the post. Is there a way of choosing the image attached to the quiz instead of the web site icon/image?

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Re:Share settings not working

Posted by admin - 2017/04/29 20:24

Check your mail please.

PS: The plugin uses an image from result template/personality in post on Facebook.

Regards,
ARI Soft

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