
No email, no stats information

Posted by info@peer2tech.nl - 2017/04/28 09:34

Hi,

I made my quiz and filled in everything, but I don't get any emailconfirmation that anyone has filled it in, nor does the one who filled in the quiz and his email get any email.

The result is shown after filling in, but I miss my contactinformation.

And I can't see anywhere the stats, how many times it has been filled in.

This is basic, have I missed something?

Best,
Carina

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Re:No email, no stats information

Posted by admin - 2017/04/28 10:56

Hello,

Do you use free or PRO version?

Regards,
ARI Soft

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Re:No email, no stats information

Posted by info@peer2tech.nl - 2017/04/28 15:07

the free version

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Re:No email, no stats information

Posted by admin - 2017/04/28 15:11

Free version doesn't store results. Lead form in free version is used for integration with MailChimp/MailerLite services. Results and statistics (impressions, share count and etc.) are collected in PRO version, it is also possible to export results (with name/email) to CSV file.

You can see "ARI Stream Quiz PRO" in action on demo site.

Regards,
ARI Soft

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Re:No email, no stats information

Posted by info@peer2tech.nl - 2017/04/28 15:40

Hi,

Ok, but what about the email?

Best,
Carina

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Re:No email, no stats information

Posted by admin - 2017/04/28 15:44

Name/email in free version are used only for integration with MailChimp/MailerLite services. If you integrate lead form with one of this service then quiz taker will be added as a subscriber to the selected MailChimp/MailerLite list.

Regards,
ARI Soft

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