Problem with ARI Magnific Popup Pro for Joomla 4
Posted by info@energiaeforma.it - 2023/11/20 07:16
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Hi,
in my test site the extension doesn't work: https://www.taichionline.it/newtai/
All extension elements are published.
The popup button is not showed in the article or custom module.
If I try some simple code in a custom module, also with the option Prepare Content ON, like:
{popup splash="1"}{content}Hello!{/content}{/popup}
I simply see the code as it is, like a text (attached jpg).
Could you please help me to solve this issue?
Thank you
Francesco

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Re:Problem with ARI Magnific Popup Pro for Joomla 4
Posted by info@energiaeforma.it - 2023/11/20 07:18
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Hi,
in the previus post the image was not uploaded. I try now with a smaller image.
Regards
Francesco https://www.ari-soft.com/images/fbfiles/images/popup_01.jpg

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Re:Problem with ARI Magnific Popup Pro for Joomla 4
Posted by admin - 2023/11/20 08:20
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Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Problem with ARI Magnific Popup Pro for Joomla 4
Posted by admin - 2023/11/20 09:48
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v. 1.1.1 should work in custom modules.

Regards,
ARI Soft

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Re:Problem with ARI Magnific Popup Pro for Joomla 4
Posted by info@energiaeforma.it - 2023/11/20 10:07
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Done, thank you.
Francesco

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Re:Problem with ARI Magnific Popup Pro for Joomla 4
Posted by info@energiaeforma.it - 2023/11/20 11:43
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Hi,
with your new version everything works fine.
Thank you for your great and fast support!
Francesco

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Hi,
with your new version everything works fine.
Thank you for your great and fast support!
Francesco