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## Popup over popup

Posted by studiocurci - 2022/01/15 10:37

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Hi,  
please, do you know why after the last Joomla update 3.10.4 using only Firefox you see a popup request over ARI  
Magnific Popup?  
Here it is the example: <https://www.itkataiji.com/it/>  
You can also see the 2 attached screenshots.

```
{popup splash="1" splash_on="pageLoad" splash_key="1636699946166" splash_show="once_session"  
splash_autoClose="60" splash_timeout="0"}{content}/{content}/{popup}
```

Using Chrome or Edge there is not the popup request.  
Thank you, best regards.  
Francesco

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## Re:Popup over popup

Posted by admin - 2022/01/15 11:36

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Hello,  
  
It works fine for us. We checked it in Google Chrome, Safari. Totally close the browser and then open again to close session and popup will appear again or open the page in incognito mode.  
  
Regards,  
ARI Soft

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## Re:Popup over popup

Posted by studiocurci - 2022/01/15 12:50

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Thank you for your quick answer.  
As I said, the problem is with Firefox, could you please check it using Firefox?  
Thank you, my best regards  
Francesco

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## Re:Popup over popup

Posted by admin - 2022/01/16 11:50

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It also works fine in FireFox:  
  
<https://www.ari-soft.com/images/fbfiles/images/firefox-179207b12ffec23070134b077207c03e.jpg>  
  
Regards,  
ARI Soft

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## Re:Popup over popup

Posted by studiocurci - 2022/01/17 08:22

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Thank you,  
probably it has something to do with my computers.  
My best regards  
Francesco

