Error Auto convert images

Posted by prince25 - 2019/02/18 11:14

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Hi,
Sorry for my English..
I have enabled the Auto convert images ... everything is ok on the PC but it does not work on the android smartphone (????)
Any help?
Thank you very much

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Re:Error Auto convert images

Posted by admin - 2019/02/18 17:17

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Hello,

Is it possible to see the problem anywhere?

Regards,
ARI Soft

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Re:Error Auto convert images

Posted by prince25 - 2019/02/18 21:01

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Hello,
site aamisa.org/ home
Articles: "evening at the theater", "our project", "evenings and theater 2018 - 2019".
All photos are according to the requirements of Magnific Pop: image conversion is ok on desktop but does not work in mobile (smartphone).
A gallery with Magnific Pro is also active in the article "our project" that works regularly on desktops and on mobile.

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Re:Error Auto convert images

Posted by prince25 - 2019/02/19 07:09

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I verified that the plugin works with mobile smartphone 6.0 but it does not work with smarphone Huawei android 9.

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Re:Error Auto convert images

Posted by prince25 - 2019/02/19 08:51

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I think it's a problem with Android, not branded.
Huawei android 7 works regularly

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Re:Error Auto convert images

Posted by admin - 2019/02/19 19:58

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Sorry for the delay. We checked it on different smartphones and can't reproduce the problem. It works fine on iPhone (iOS 12.1.4) and Android devices. It seems some problem with particular smartphone firmware/browser.

Regards,
ARI Soft

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