
Horizontal Not Working as Expected

Posted by Fishwagon - 2017/04/02 14:58

Hello there,

On the horizontal setting, instead of it being left to right as expected, It's from upper left corner to lower right corner (see attached)

Any suggestions? Vertical seems to work fine.

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Re:Horizontal Not Working as Expected

Posted by Fishwagon - 2017/04/02 14:59

Attached image http://www.ari-soft.com/images/fbfiles/images/Ari_Issue.png

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Re:Horizontal Not Working as Expected

Posted by admin - 2017/04/02 15:06

Hello,

Could you provide a link to a page where the problem occurs (probably this is a conflict with a 3rd party extension or site template)?

PS: You can see the extension in action with both directions on demo site.

Regards,
ARI Soft

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Re:Horizontal Not Working as Expected

Posted by Fishwagon - 2017/04/02 15:18

<http://www.b0tsclan.com/index.php/clan-documents/world-of-tanks-graphical-settings>

I've decided the vertical works better for us, so I'm keeping it set to vertical, but I've made the first one on this page horizontal so you can see the issue.

Great extension btw.....

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Re:Horizontal Not Working as Expected

Posted by admin - 2017/04/02 15:51

This problem with site templates styles. It contains the following CSS rule:

```
img {  
    height: auto !important;  
    max-width: 100% !important;  
}
```

it is not a good practice to use !important for common HTML tags (in this case for IMG). Add the following CSS rules to "CSS Styles" parameter in "System - ARI Image Before After" plugin settings or to a site template CSS file to fix the problem:

```
.cd-horizontal .cd-resize-img img {
```

```
height: 100% !important;
width: auto !important;
max-width: none !important;
}
.cd-vertical .cd-resize-img img {
height: auto !important;
width: 100% !important;
max-height: none !important;
}
```

Regards,
ARI Soft

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Re:Horizontal Not Working as Expected

Posted by Fishwagon - 2017/04/02 15:56

Roger....

Thank you.....what awesome service.....on a Sunday no less....

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Re:Horizontal Not Working as Expected

Posted by admin - 2017/04/02 16:19

You are welcome. If have any questions or suggestions about the extension, feel free to contact us.

Regards,
ARI Soft

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Re:Horizontal Not Working as Expected

Posted by bybloo - 2017/07/17 17:52

Dear Customer service,

Unfortunately, I have got the same problem. I inserted the correction in "Plugins: System - ARI Image Before After">>"CSS Styles".

```
.cd-horizontal .cd-resize-img img {
height: 100% !important;
width: auto !important;
max-width: none !important;
}
.cd-vertical .cd-resize-img img {
height: auto !important;
width: 100% !important;
max-height: none !important;
}
```

But in my case this doesn't work:

<http://standbypics.com/index.php/blog/photography-basic-concept-1>

Do you know why?

thanks really a lot!
Fabio

Re:Horizontal Not Working as Expected

Posted by admin - 2017/07/17 18:39

Hello,

It is not a style conflict, this problem with "ookiespolycynotificationbar" plugin. It loads own copy of jQuery library instead of using jQuery instance which is loaded by Joomla! and clear all previously registered jQuery plugins ("ARI Image Before After" loads a jQuery plugin).

Regards,
ARI Soft

Re:Horizontal Not Working as Expected

Posted by bybloo - 2017/07/17 19:01

thanks a lot for the quick answer! I disabled the plugin and the JQuery instance... I cleared the cache, but the problem is still there!

Can it be something else? In the worst case, I will use the horizontal score bar
Best,
Fabio

Re:Horizontal Not Working as Expected

Posted by admin - 2017/07/17 19:13

It seems the custom CSS rules are not loaded. Could you provide a temporary access to your Joomla! backend by email so we can check plugin settings?

Regards,
ARI Soft

Re:Horizontal Not Working as Expected

Posted by bybloo - 2017/07/17 19:21

I just sent you the details by email (your info email address).

Thanks really a lot!
Regards,
Fabio

Re:Horizontal Not Working as Expected

Posted by bybloo - 2017/07/17 19:24

I just solved the problem! I put the custom CSS as you wrote in the post before and it works. Please not consider my email!

you're great! thanks really a lot!

Have a great evening.
Regards,
Fabio

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Re:Horizontal Not Working as Expected

Posted by admin - 2017/07/17 19:28

You are welcome :)

Regards,
ARI Soft

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Re:Horizontal Not Working as Expected

Posted by admin - 2017/07/17 20:00

BTW, we updated the plugin to v. 1.1.2. It contains the CSS rules.

Regards,
ARI Soft

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