
Lightboxes won't open when Ari Layer Slider active

Posted by Thomasius - 2016/01/01 16:47

Hi! Today I bought Ari Layer Slider and it is REALLY GREAT :)

Unfortunately I am stuck with one problem:

As long as Ari Layer Slider is activated on my site, Lightboxes won't work any longer.

The moment I unpublish the Ari Layer Slider module, all Lightboxes work again.

To me it looks like there were some jQuery problem or something like that?

Right at this moment, my site is installed only locally. When I put it online, I can give you login data. However, I wanted to ask before that, because I would like to have everything work when I upload the site ;)

=====

Re:Lightboxes won't open when Ari Layer Slider active

Posted by admin - 2016/01/02 07:03

Hello,

What lightbox extension do you use? Is it possible to see the problem anywhere?

Regards,
ARI Soft

=====

Re:Lightboxes won't open when Ari Layer Slider active

Posted by Thomasius - 2016/01/02 10:46

Thank you for your reply.

In the meantime I discovered something by pure chance (I was looking for something else entirely):

It remains a fact that depublishing the slider let the lightboxes work again. However, the Problem seems to lie somewhere else:

On my home page I have a module (RAXO All Mode) which links to articles. Those articles all belong to one category. This category was not represented in any Joomla menu item. So the URL to all articles of this category had a number in it. That seems to be some kind of bug within Joomla - I found that in the forum that belongs to the Raxo Addon. So I added a second menu, put a menu item for named category in it but did not give a menu module to that menu. Now the URL to the articles is without numbers in it and now the lightboxes work fine. I would never have guessed that...would you?

I still don't understand why the lightboxes worked when the error was there and I deactivated your module, but now it does not seem to matter anymore.

=====

Re:Lightboxes won't open when Ari Layer Slider active

Posted by admin - 2016/01/02 11:21

It can be a javascript conflict, but we need to see the problem so we can investigate it.

Regards,
ARI Soft

=====

Re:Lightboxes won't open when Ari Layer Slider active

Posted by Thomasius - 2016/01/02 11:34

I will hand login data to you when the site is online :)

=====