
Saving problem

Posted by sadra - 2015/10/17 20:03

Hi

I'm working on a slider which contained a lot of effects and images, the problem is often save/apply doesn't work and sometimes after I save it slider is loading like a new slide (in this situation I checked `**_arilayerslider_slider` table and on my slider column, final lines are missing in the config section)

I test this site on two different online host and on a local host with no success.

=====

Re:Saving problem

Posted by sadra - 2015/10/18 03:35

I saw this error in the url after the unsuccessful saving:

`mysite.com/administrator/index.php?option=com_arilayerslider&view=slider&task=edit&__MSG=ERROR_ENTITYSAVE&id=3&rdKey=358ad220ac9f09bfb9ccb84fe6af537c`

=====

Re:Saving problem

Posted by admin - 2015/10/18 05:14

Download and upgrade the component to v. 1.0.8. If it doesn't help to resolve the problem, could you provide exact step(s) how to reproduce it so we can investigate the problem on our test server?

Regards,
ARI Soft

=====

Re:Saving problem

Posted by sadra - 2015/10/18 17:36

Thanks, The problem is solved in the new version.

=====

Re:Saving problem

Posted by sadra - 2016/03/01 21:25

Hello!

I have the same problem in my new website(I have more than 40layers in 3 slides), V. 1.0.9 was installed.

this error in the url is shown after the unsuccessful saving:

`mysite.com/administrator/index.php?option=com_arilayerslider&view=slider&task=edit&__MSG=COM_ARILAYERSLIDER_ERROR_ENTITYSAVE&id=2&rdKey=38dce062095f57b913524de72d016bbe`

I think "config" and "layout" row in `**_arilayerslider_slider` Table are not capable of R/W huge data; is there anyway to increase their capacity or optimizing extension for this situation?

Re:Saving problem

Posted by admin - 2016/03/02 07:52

Try to execute the following SQL queries (for example in AceSQL extension):

1.

```
ALTER TABLE #__arilayerslider_slider CHANGE `Config` `Config` LONGTEXT NOT NULL
```

2.

```
ALTER TABLE #__arilayerslider_slider CHANGE `Layout` `Layout` LONGTEXT NOT NULL
```

Regards,
ARI Soft

=====

Re:Saving problem

Posted by sadra - 2016/03/03 09:24

Thanks the problem is solved! :)

=====