dont show instagram or twitter, just gray screen
Posted by ndefreitas - 2017/02/21 01:39
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We are try to configure the module in a site.

but this dont show me nothing,

We configure the apis and test its, that is working fine. the problems not is the tokens.

we attach the image for you see the problem.

Thanks..

 http://www.ari-soft.com/images/fbfiles/images/Lubricantes_Ultralub.png

Nelson.

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Re:dont show instagram or twitter, just gray screen
Posted by admin - 2017/02/21 05:36
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Hello,

Could you provide a link to a page where the problem occurs and a temporary access to your Joomla! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:dont show instagram or twitter, just gray screen
Posted by admin - 2017/02/21 12:55
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PHP cURL extension is not installed on your server.

Regards,
ARI Soft

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Re:dont show instagram or twitter, just gray screen
Posted by ndefreitas - 2017/02/21 14:42
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Perfect we are view now instagram and twitter with the cURL installed.

but with the facebook id we cant se the post? is necessary do the APi ? or just with the facebook id work?

 http://www.ari-soft.com/images/fbfiles/images/Lubricantes_Ultralub-ae4ac03997c1a063a9729b804bb97019.png

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Re:dont show instagram or twitter, just gray screen
Posted by admin - 2017/02/21 20:06
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Register a Facebook account on "ARI Social Harvester -> Accounts -> Facebook accounts" page and then select it in module settings.

Regards,
ARI Soft

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