instagram not showing
Posted by vieuxcampus - 2016/06/12 14:27

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hello,
looks like my ids and access token are the correct ones but I can't see anything from Instagram in ARI Social Harvester.
Fine with twitter and facebook
thanks
regards

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Re:instagram not showing
Posted by admin - 2016/06/12 19:05

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Hello,

Instagram changed their policy for created API keys since 1 June. Now it is required send an approve request to move an API key from a sandbox mode.

Regards,
ARI Soft

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Re:instagram not showing
Posted by vieuxcampus - 2016/06/12 19:29

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will there be an update for the social harvester soon ?
regards

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Re:instagram not showing
Posted by admin - 2016/06/12 19:31

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It is not a problem with the extension. It requires to send approve request for your Instagram API key to Instagram support team.

Regards,
ARI Soft

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Re:instagram not showing
Posted by vieuxcampus - 2016/06/12 21:22

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this is what they say, on Instagram developpers:
You do not need to submit for review for this use case. If you are a developer and you want to display Instagram content on your website, then you do not need to submit your app for review. By using a client in sandbox mode, you can still access the last 20 media of any sandbox user that grants you permission.

I'm not used to this, what I understand is that I don't need to submit anything.
So what should I do ?
thanks
regards

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Re:instagram not showing
Posted by admin - 2016/06/13 05:43

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Do you try to show posts which belong to your Instagram account (API key is generated for this account)? If yes, could you send by email keys which you use and configuration of "Instagram" parameters section in "ARI Social Harvester" module settings.

Regards,
ARI Soft

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